



**Bulletin No.:** PIC6563

**Published date:** 07/29/2024

## Preliminary Information

### PIC6563 Front Door Speakers Inoperative

#### Proactive

#### Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Buick	Envista	2024	All	All All	All
Chevrolet	Trax	2024	All	All All	All

<b>Involved Region or Country</b>	<b>North America</b>
<b>Additional Options (RPO)</b>	<b>UQF and UQ3</b>
<b>Condition</b>	<b>Customers may comment that the front door speakers are inoperative.</b>
<b>Cause</b>	<b>The cause is unknown at this time.</b>

#### Correction:

Remove the door panel and press on the speaker cone.

If no sound is present until the cone of the speaker is pressed, do not replace any parts.

Engineering is aware of the issue and investigating the concern.

If no sound is present while pressing the speaker cone, please refer to published Service Information diagnostics.


#### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3486168	Remove Door Panel and test speaker	0.3 Hr.
*This is a unique Labor Operation for Bulletin use only.		

#### Version History

<b>Version</b>	<b>1</b>
<b>Modified</b>	<b>07/29/2024 - Created on.</b>

 GM Global Brands  
© 2024 General Motors. All Rights Reserved.