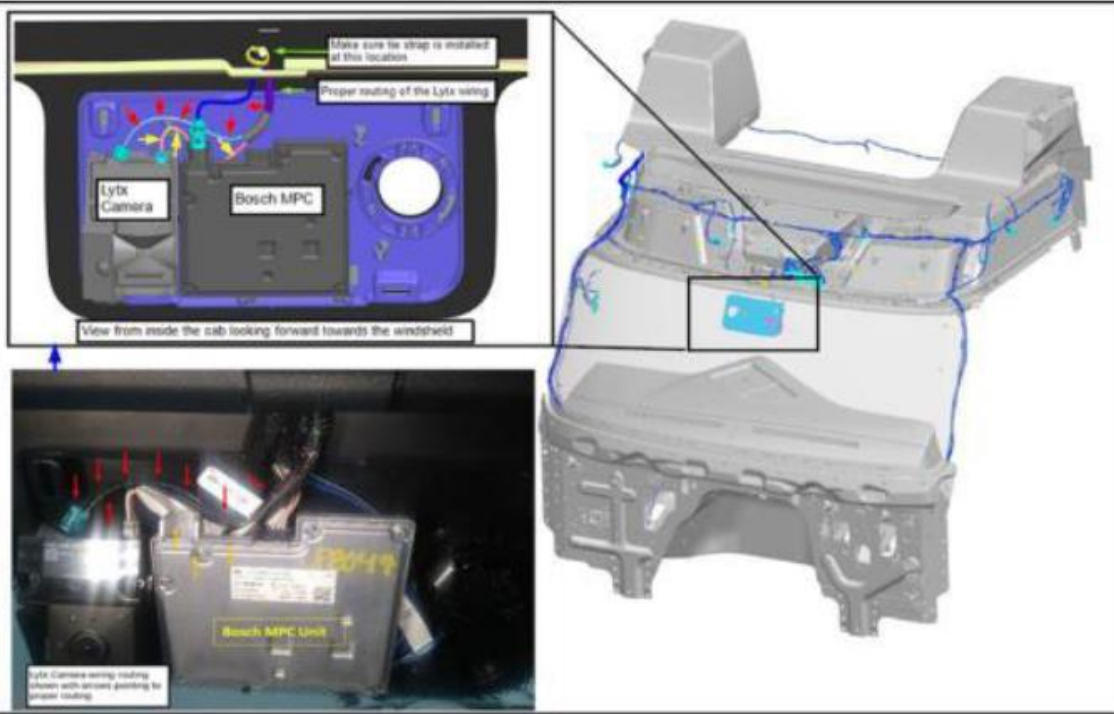


Problem Details:

- Vehicles built with **Sales Code 3ZS-015- LYTX SF500 DRIVECAM SYSTEM, FACTORY/CTS INSTALLED**, in some cases, cables/wires do not get correctly secured resulting in wear/damage on the connector, looped and or twisted wires, that can result in pinched or damaged wiring.

Affected Models / Truck options:

- P4 and Western Star X Series with Sales Code 3ZS-015 built from November 2022 through January 2024.



Field Containment:

No Yes

- Service Freightliner and Western start Service Solutions **published 7/25/2024**.
 - **SS 3152-FTL New Cascadia Lytx SF500 intermittent video feed issues**
 - **SS 766-WST Western Star X-series Lytx SF500 intermittent video feed issues**
- **Lytx will communicate to customers, affected by intermittent loss of video feed, via a letter referencing the service solution.**

Root Cause:

No Yes

- Original cable routing was not consistent, with opportunities to be routed inconsistently.

Long Term Corrective Action Plan:

No Yes

- Installation print **D66-31311-000** will be updated with the same information supplied in the Service Solutions with the release of **Revision C**.

