

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Export Distributors

Daimler Truck North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090

800-547-0712

Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the **WSC app on DTNA Portal**

REF #: ICI24-031

Effective: 08/15/2024

Release: 08/15/2024

SUBJECT: DDC D23M3 - Campaign Reactivated and Extended

This letter is to inform you that Field Service Campaign *D23M3 - GHG17 DETROIT™ DD16® Vibration Damper Replacement* has been extended for an additional 6 months and is available on DTNA Portal. Please use the extended end date for all work under D23M3 from this point forward.

Revision: Campaign end date extended to February 28, 2025.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC App on DTNA Portal.