

<b>Reference</b>	SSM76165
<b>Models</b>	E-PACE / X540 F-PACE / X761 F-TYPE / X152 I-PACE / X590 XE / X760 XF / X260
<b>Title</b>	Front/Rear Door Latch – Silicon Contamination Causing Doors To Not Operate As Expected
<b>Category</b>	Body
<b>Last modified</b>	13-Aug-2024 00:00:00
<b>Symptom</b>	112000 Latches/Locks & Security
<b>Content</b>	<p><b><u>Model / Model Year / Derivative</u></b></p> <p>E-Pace / All / All F-Pace / All / All F-Type / All / All I-Pace / All / All XE / All / All XF / 16MY onwards / All</p> <p><b><u>Situation:</u></b></p> <p>JLR Engineering investigations have found that the front/rear doors may not operate as expected as a result of silicon contamination within the door latch.</p> <p><b><u>Cause:</u></b></p> <p>This is caused by an insulating layer of silicon dioxide forming on the commutator which is caused by contamination from silicon-based products such as lubricants.</p> <p><b><u>Action:</u></b></p> <p>Refer to the Service Information section below.</p> <p><b><u>SERVICE INFORMATION:</u></b></p> <p>Silicon-based products, including lubricants, MUST NOT be sprayed into or around the door/door latch area.</p> <p>(Ref 000374251)</p>