



**Bulletin No.:** PIT6182A

**Published date:** 07/19/2024

## Preliminary Information

### PIT6182A Media Source Randomly Switching To Customers Device

#### Models

<b>Brand:</b>	<b>Model:</b>	<b>Model Years:</b>	<b>VIN: from to</b>	<b>Engine:</b>	<b>Transmissions:</b>
Cadillac	LYRIQ	2023 - 2024	All	All All	All
Cadillac	XT4	2024	All	All All	All
Chevrolet	Blazer EV	2024	All	All All	All
Chevrolet	Colorado	2023 - 2024	All	All All	All
Chevrolet	Equinox EV	2024	All	All All	All
Chevrolet	Colorado	2024	All	All All	All
Chevrolet	Silverado EV	2024	All	All All	All
Chevrolet	Traverse	2024	All	All All	All
GMC	Acadia	2024	All	All All	All
GMC	Canyon	2023 - 2024	All	All All	All

<b>Involved Region or Country</b>	<b>North America</b>
<b>Additional Options (RPOs)</b>	<b>IVD and IVE</b>
<b>Condition</b>	<b>Some customers with Samsung devices may comment that their audio source may automatically switch to their phone without any input.</b>
<b>Cause</b>	<b>This is due to the Media Priority feature being turned on.</b>

#### Correction:

**Please go to Settings>Connections>Customers device that is paired>Option button below>Media Source Priority and select it "Off".**





**Version History.**

<b>Version</b>	2
<b>Modified</b>	<b>06/07/2024 - Created.</b> <b>07/19/2024 - Added XT4, LYRIQ and Silverado EV for all VCU vehicles.</b>