



Bulletin No.: PIC6562

Published date: 07/19/2024

Preliminary Information

PIC6562 Loud Noise Through Speakers

Models

Brand: Model: Model Years: VIN: Engine: Transmissions:
from to

Cadillac LYRIQ 2023 - 2024 All All All All

Involved Region or Country	North America
Additional Options (RPO)	IVD and UQP
Condition	Customers may comment that there is a loud whine noise/static present through the vehicles speakers.
Cause	This may be caused from the RNC (Road Noise Cancellation) Accelerometers being loose.

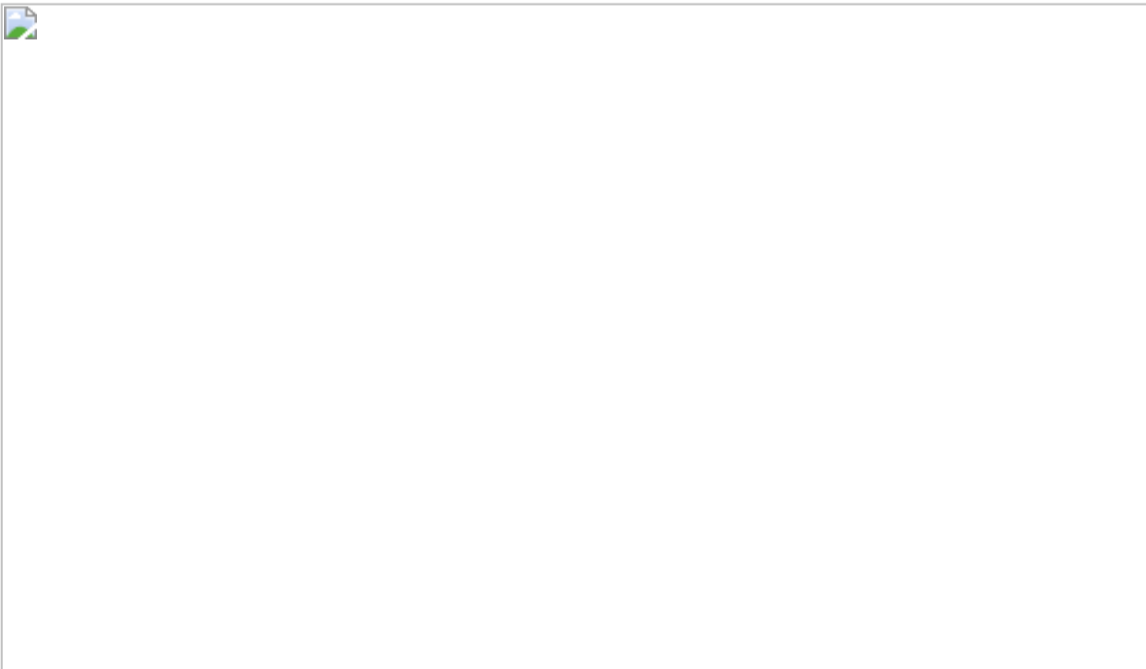
Correction:

Inspect for any loose road noise cancellation accelerometers for the noise/static concern through speakers.

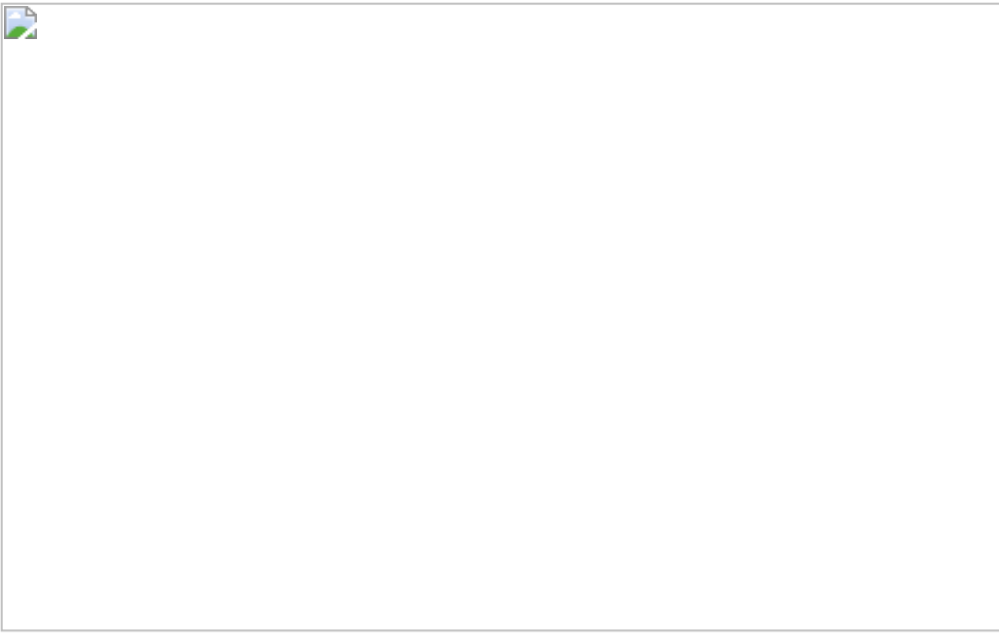
Replace all 4 Push Nuts with PN: 11547582 and 1/8th closed-cell foam tape for the accelerometers.



When using the closed-cell foam tape, it should be covering the body of the accelerometer. This should be between the body of the vehicle and the body of the accelerometer.



When replacing the Push Nut, please inspect the length of the fastener. Using the picture below, it should be within the numbered range.



1. 38.0 Max length.

2. 35.0 Nom. Length.

***Note - The mounting for the accelerometer needs to be torqued to 9 Nm(80 lb in)**

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3486148	Inspect for any loose road noise cancellation accelerometers for a noise/static concern through speaker	1.5 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	07/19/2024 - Created.

 GM Global Brands

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