



Technical Service Bulletin

91 ConBox high: emergency call fault / red emergency call LED with DTC B129B13 / B129C13

91 24 42 2074928/1 August 29, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, and RS 5 Sportback	2023 – 2024	All	Not Applicable

Condition

Customer states:

- The following message is shown on the instrument cluster:

“Emergency call function: fault. Function unavailable. Please contact workshop” (Figure 1).

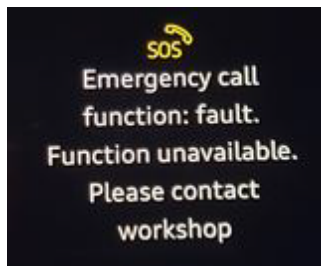


Figure 1. Message shown in the instrument cluster.

- The customer cannot be heard by the person on the other end of the line during a phone call.

Workshop findings:

The following DTCs are stored:

Control module for Emergency Call Module and Communication Unit -J949- (address word 0075):

- DTC B129B13:** Microphone 1, open circuit.
- DTC B129C13:** Microphone 2, open circuit.

Data Bus On-Board Diagnostic Interface -J533- (address word 0019):

- DTC U10B500:** Microphone control module, no communication.

Microphone control module -J886- (address word 00A6):



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No connection can be established with this control unit using the ODIS tester.

Technical Background 1

Hardware issue in specific production batch.

Production Solution

No production change as end of production is in Q4/2024.

Service

This TSB applies if you can reproduce the customer complaints described above and the above event memory entries are stored in the respective control units.

Please replace the microphone control unit, diagnostic address 00A6.

Warranty

Service Number:	9157		
Damage Code:	0040		
Labor Operations:	Remove and install microphone control unit	9157 1951	See SRT with associated operations
Diagnostic Time:	GFF	0150 0060	Time stated on the diagnostic protocol
Claim Comment:	As per TSB 2074928/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



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Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
420.907.394.B	Microphone Control Module	01

Additional Information

All part and service references provided in this TSB (**2074928**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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