



Technical Service Bulletin

39 Knocking noises from rear final drive, housing for rear final drive damaged

39 24 66 2074809/1 August 9, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
RS 3	2018 – 2019	All	Not Applicable
RS 3	2020	000001 - 900416	

Condition

Customer statement:

- Knocking noises from rear of vehicle.

and/or

- Oil loss at rear of vehicle.

Workshop findings:

- Knocking noises from rear final drive (refer to Figure 1).

and/or

- Housing for rear final drive damaged.

For an example of the noise, see the video located at: <https://audi-external.kzoplatfrom.com/player/medium/2801725398805649402>



Figure 1. Example of the noise

Technical Background 1

Not applicable.



Technical Service Bulletin

Production Solution

Not applicable.

Service

Try to reproduce the customer complaint (based on the customer statement/workshop findings), so that it can be clearly assigned to this TSB.

- Make a video/audio file of the noises and take photos if the rear final drive is damaged.
- Complete the attached checklist and attach the diagnostic log and the gearbox measured values.
- Replace the rear final drive according to the Workshop Manual/parts catalogue.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	3971		
Damage Code:	0010		
Labor Operations:	Remove and install four-wheel drive with coupling	3971 1900	See SRT with associated operations
	Remove and install rear seat bench	7249 1999	10 TU
Diagnostic Time:	GFF	0150 0000	Labor according to the diagnostic log
	Charge battery	2706 8950	See SRT with associated operations
Claim Comment:	As per TSB 2074809/1		



Technical Service Bulletin

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2074809**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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