



Technical Service Bulletin

37 Service info: pulling away in 2nd gear, vehicles with 0D5 or 0D6 gearbox

37 24 24 2074749/2 August 27, 2024. Supersedes Technical Service Bulletin Group 37 number 24-12 dated July 31, 2024 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7	2017 – 2021	All	0D5 or 0D6 Gearbox
S4, S5, S5 Sportback, S5 Cabriolet, and SQ5	2018		
Q8	2019 – 2021		
A8	2019 – 2020		
S6, S7, A8 e quattro, and S8	2020		
SQ7, SQ8, and RS Q8	2020 -2021		

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Adjusted Model Years)
1	07/31/2024	Initial publication

Customer states:

The vehicle sometimes starts in 2nd gear.

Workshop findings:

There is no event entry in 0001 engine control unit and 0002 gearbox control unit.

Technical Background 1

In certain driving situations, pulling away in 2nd gear is used for comfort reasons:

- Partially automated driving (e.g. ACC mode)
- Pulling away downhill in direction of travel



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- Congestion situations
- Efficiency
- Bridged electrical starting (0D7 gearbox)



Starting in 2nd gear reduces the gear-changing frequency and thus increases driving comfort.

Production Solution

Not applicable.

Service

These driving characteristics are no fault in the sense of warranty.

No components get damaged.

A parts replacement is not effective.

Explain the technical background to the customer.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Required Parts and Tools

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Additional Information

All part and service references provided in this TSB (**2074729**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.



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