

SERVICE ACTION N900 – RANGE ROVER SPORT SV CATALYST OVER TEMPERATURE

SERVICE ACTION - N900 – SV CATALYST OVER TEMPERATURE	
AFFECTED MODELS	20-22MY L494 Range Rover Sport SV Variants ONLY
VOLUME AFFECTED	3797 US 631 CAN
REPAIR	<p>A concern has been identified on specific vehicles within the above vehicle range, where customers may experience loss of power, rattling from underside of the vehicle and the Malfunction Indicator Lamp (MIL) illuminated on the instrument cluster. The root cause of the symptoms is the catalytic converter over temperature. The calibration of the exhaust sound tuning feature allows for too many repeated activations in a short period of time, resulting in catalytic converter over temperature and leading to Diagnostic Trouble Codes (DTC) P0420 and P0430 being stored in the Powertrain Control Module (PCM). A TOPIx diagnostic test will need to be ran, if failed the catalytic converters will need to be replaced.</p>
REPAIR TIME	<p>0.3hrs. + DIDO – Diagnostic test only 1.8hrs + DIDO – Diagnostic test + Cat replacement</p>
CAMPAIGN LAUNCH	Launched on August 1st, 2024
NOTES	<p>Please refer to the warranty portal for affected vehicles and in BBSS to identify affected vehicles in inventory which must be repaired before sale and delivery. Sold vehicles must be repaired at the next service visit. Expected catalyst replacement rate is approx. 10%</p>