

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6998
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 3, 2024

Subject: UPDATE: N242435631-01 – Customer Satisfaction Program
Serial Data Gateway Module and Radio
Population Expansion

Models: 2024 Chevrolet Silverado 1500
2024 Chevrolet Suburban
2024 Chevrolet Tahoe
2024 GMC Sierra 1500
2024 GMC Yukon/Yukon XL

To: All General Motors Dealers

General Motors is adding VINs to the involved vehicle population under
Customer Satisfaction N242435631.

What Should Dealers Do: Dealers should review IVH or the Dealer Maxis
reports for open VINs in their inventory.

The Stock VIN list of vehicles in dealer inventory is attached to this message.
Note: this list is only accurate at the time of report creation and all VINs should
be validated in IVH prior to repair.

END OF MESSAGE