

**ARB2 - Replacing Upper Trailing Arm on the Front Axle (Recall Campaign)**

Revision: This bulletin replaces bulletin Group 4 122/24 ARB2, dated August 14, 2024.

Model Year: **As of 2024 up to 2025**

Model Line: **Cayenne (9YA / 9YB)**

Concerns: **Upper trailing arm (front left)**

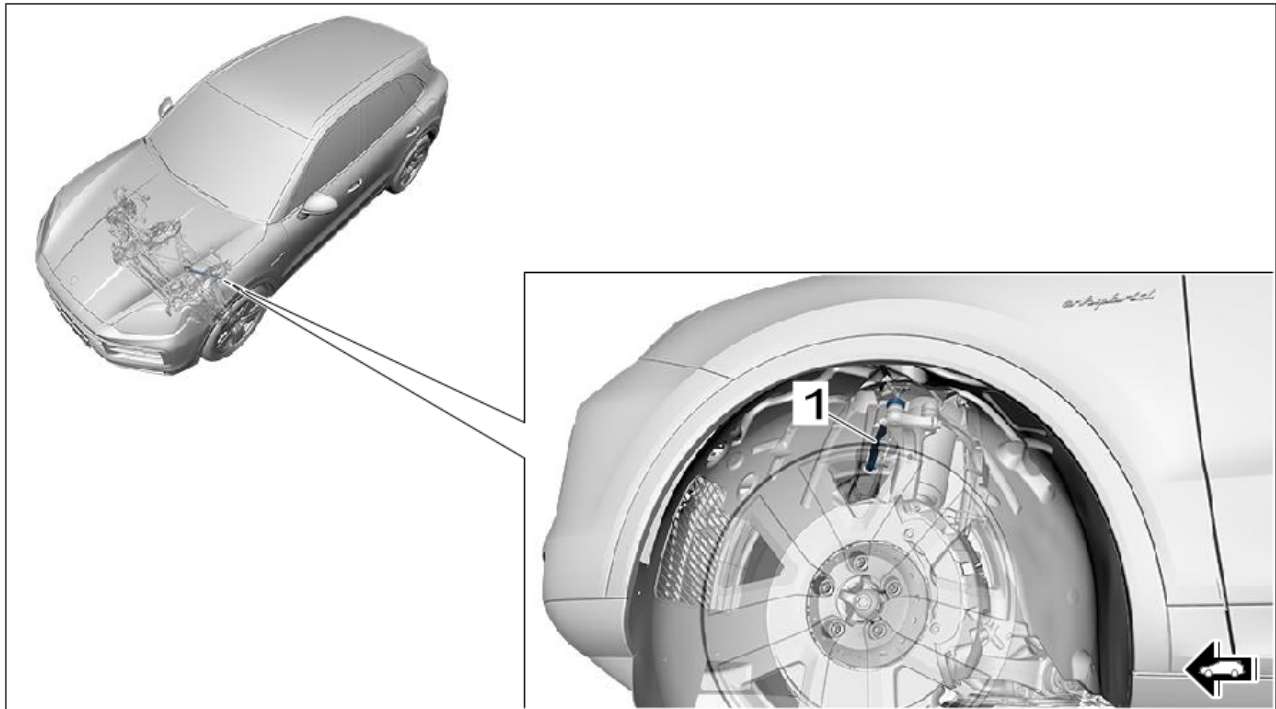
Cause: **There is a possibility that trailing arms on the front axle (top front left) on affected vehicles do not meet the required specifications.**

If this is the case, the trailing arm of the axle may break in the course of the vehicle's service life. A fracture in the trailing arm would cause impairment in steering. A potential loss of control of the vehicle cannot be ruled out if this happens. This can increase the risk of accident and injury.

Action: Replace upper trailing arm (front left) on the front axle.

Affected Vehicles: Only vehicles assigned to the campaign (see also PCSS Vehicle Information).

Installation  
Position:



*Installation position of front trailing arm upper left*

1 – Front trailing arm upper left

### Required parts

The **part numbers** of the **required parts** for the respective vehicle can be viewed in the **assigned scope**. For an overview of the campaign scopes, see: ⇒ *Technical Information 'Warranty processing'*

### Required Tools

Tool:

- Torque wrench, 40-200 Nm (30-148 ftlb.) e.g. **V.A.G 1332A - Torque wrench, 40-200 Nm (30-148 ftlb.)**

### Replacing upper trailing arm



#### Information

The wheel bearing housing must be secured against tipping when removing the upper trailing arm using suitable means.



**Information**

Deviating from the description of the Workshop Manual, no vehicle alignment or subsequent calibration of the corresponding driver assistance systems is to be carried out under this recall campaign.

Work Procedure: 1 Replace top trailing arm (front left).  
 For procedure, see: ⇒ *Workshop Manual '401519 Removing and installing upper trailing arm'*

**Warranty processing**



**Information**

The specified labor time was determined specifically for carrying out this campaign and includes all necessary preliminary and subsequent rework. The labor time may differ from the labor times published in the Labor Operation List in PCSS.

Scope 1: **Replace upper trailing arm (front left) on the front axle**

<b>Labor time:</b>		
Replace upper trailing arm (front left) on the front axle		Labor time: <b>90 TU</b>
Includes: Removing and installing wheel		
<b>Required parts:</b>		
<b>Part No.</b>	<b>Designation</b>	<b>Quantity</b>
V04015010M	Upper left trailing arm	1 piece
N 10272302	Hexagon flange nut, M10	1 piece
PAF91221601	Hexagon-head bolt	1 piece
WHT006542	Hexagon-head bolt, M10 x 130 x 26	1 piece
ARB2000001	Customer mobility	Quantity as required (for warranty invoicing only)
<p>* For warranty processing, the <b>part number ARB20000001</b> can be invoiced in the warranty claim as an <b>additional part</b> with the designation "Customer Mobility" and with the amount as per invoice. Please document a copy of the invoice for this in the warranty claim.</p> <p>⇒ <b>Damage number ARB2 099 000 2</b></p>		

## Customer mobility / Vehicle transport

### Important information on customer mobility

If requested, mobility for the affected customer can be guaranteed by offering a suitable replacement vehicle. The current rules governing the Customer Mobility Programme generally apply here. Depending on the vehicles used to guarantee customer mobility, the costs incurred can be invoiced as follows:

### Utilization of Porsche vehicles via Mobility Account (standard process)

Costs are processed using the standard process in accordance with the currently applicable rules governing the Customer Mobility Programme.

### Vehicle collection from customer (vehicle transport)

If necessary, the Porsche Center can also arrange for the vehicle to be collected and transported to the workshop via Assistance, including the provision of a replacement vehicle. Vehicle transport must be commissioned and invoiced by the Porsche Center responsible. The costs incurred in the campaign claim can be invoiced as external services (sublets) in the campaign application for ARB2 workshop campaign. Please attach a copy of the invoice to the campaign claim in "External services".

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