

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922



Subject: WHITE STAINS ON INTERIOR RESIN PARTS	Service Alert No.: SA-056/24
	Last Issued : 08/13/2024

BULLETIN NOTES

This service alert supersedes the previously issued service alert(s) listed below. The changes are noted in Red text.

Previous Service Alert(s):	Date(s) Issued:
SA-036/23	06/05/23

APPLICABLE MODEL(S)/VINS

2013-2025 CX-5	2016-2021 CX-3	2020-2025 CX-30	2025 CX-70
2014-2025 Mazda3	2016-2023 CX-9	2022-2023 MX-30	2024-2025 CX-90
2014-2021 Mazda6	2016-2024 MX-5	2023-2025 CX-50	

DESCRIPTION

Interior parts made of resin have antistatic coating to prevent dust from sticking on the surfaces, and depending on the conditions of use, the antistatic components may crystallize slightly, giving an appearance of white stains on the surface.



To remove the stains, wipe the stained surface with a towel soaked with water mixed with a small portion of a neutral detergent. If the white stains reappear again, simply wipe them again in the same way.

NOTE: The antistatic effect does not deteriorate with this procedure.

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