



**Bulletin No.:** PIT6191

**Published date:** 07/1/2024

## Preliminary Information

### PIT6191 Service Drivers Assist Message with U3000 SYM 49 set in the K180 Drivers Monitoring Module

#### Proactive

#### Models

<b>Brand:</b>	<b>Model:</b>	<b>Model Years:</b>	<b>VIN: from to</b>	<b>Engine:</b>	<b>Transmissions:</b>
GMC	HUMMER EV	2022 - 2024	All	All All	All
GMC	HUMMER EV SUV	2024	All	All All	All

<b>Involved Region or Country</b>	North America
<b>Additional Options (RPO)</b>	UKL - (Super Cruise)
<b>Condition</b>	<p>A customer may comment of a "Service Drivers Assist" message, upon inspection the following DTC U3000 SYM 49 Current/History may be found in the K180 Drivers Monitoring System Module (DMSM) with no other camera or coax DTC's setting and the DTC will not clear.</p> <p><b>Note: If you experience a Service Drivers Assist" message that does not have the DTC above, refer to normal SI diagnosis.</b></p>
<b>Cause</b>	Possible anomaly in the B292 Driver Monitoring Camera.

#### Correction:

- 1) Make sure the K180 Drivers Monitoring System Module has the latest software per SPS programming
- 2) With the vehicle powered off remove the 10A F29 DRA fuse from the X51R Instrument Panel right hand fuse box that supplies power to the K180 Drivers Monitoring System Module (DMSM) for 10 Minutes.
- 3) Re-install fuse put the vehicle in propulsion mode and clear all DTC's.
- 4) Shut vehicle off for 2 Minutes then put vehicle in Propulsion mode, repeat this process 3 more times and confirm U3000 SYM 49 did not return.
- 5) If no service drivers assist message or DTC U3000 SYM 49 set, verify Super Cruise operation and release vehicle.

6) If the U3000 SYM 49 DTC returns, Replace the B292 Drivers Monitoring Camera.

**Warranty Information**

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2887778	Pull F29 fuse to Driver Monitoring System Module - HUMMER ONLY	0.8 Hr.
*This is a unique Labor Operation for Bulletin use only.		

**Version History**

Version	1
Modified	07/01/2024 - Created on.