



**Bulletin No.:** PIC6497B

**Published date:** 07/1/2024

## Preliminary Information

### PIC6497B Click or Tick Noise When Adjusting HVAC Temperature

#### Proactive

#### Models

**Brand: Model: Model Years: VIN: Engine: Transmissions:**  
from to

Cadillac Lyriq 2023 - 2024 All All All All

<b>Involved Region or Country</b>	North America
<b>Condition</b>	A click or tick noise may be heard when adjusting the HVAC temperature on either the left or right side in the mid range, typically 70 to 85 degrees.
<b>Cause</b>	Calibrations.

#### Correction:

Reprogram the Body Control Module.

This will reduce the noise but not eliminate it.

Remaining noise should be considered normal operation.

#### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810215	Body Control Module Reprogramming with SPS	0.5 Hr.

#### Version History

<b>Version</b>	3
<b>Modified</b>	03/22/2023 - Created on. 09/05/2023 - Updated to add 2024 Model Year. 07/01/2024 - Updated Correction.

