

ATTENTION:
 GENERAL MANAGER
 PARTS MANAGER
 CLAIMS PERSONNEL
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2020-23MY Outback & Legacy

NUMBER: 06-91-24

SUBJECT: Front Brake Pulsation / Front Brake Pad Design Change

DATE: 08/05/24

INTRODUCTION:

This bulletin announces a design change made to the front brake pads developed to reduce any brake pulsation and/or vibration felt during brake operation. The brake pad surface has been equipped with a new pad material providing stable friction further reducing any possible pulsation and/or vibration. If a customer reports a brake pulsation and/or vibration and the fault source is diagnosed and confirmed to be the front brake pads, replace the front brake pads using the new brake pad kit.

PRODUCTION CHANGE INFORMATION:

The new front brake pads have been incorporated into vehicle production as per the table below.

Model	Starting VIN
LEGACY	R3026536
OUTBACK	R3272372

PART INFORMATION:

REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

Part Description	Part Number
PAD KIT-FRONT DISK BRAKE	26296AN04A

NOTES:

- The brake pad kit comes with the brake pads ONLY.
- Molykote AS-880N (SOA p.n. K0777YA010) Disc Brake Simgrease is the recommended product to be used with the pad kit.

<p>CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.</p> <p>Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.</p>	<p>Subaru of America, Inc. is ISO 14001 Compliant</p> <p>ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.</p>
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SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

STEP 1: Resurface the brake discs using a Subaru approved brake lathe. Perform a road test and confirm there is no front brake squeal/pulsation. **IMPORTANT: ALWAYS** use an approved brake lathe. A list of approved equipment can be found on the Subaru tools and equipment site: <https://subaruretailersolutions.com/equipment/category/601>

STEP 2: The service procedures for front brake pad replacement remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time, every time. This includes but is not limited to important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

Refer to STIS: [Brakes > BRAKE > Front Brake Pad](#)

CAUTION: ALWAYS inspect the condition of brake pad shims. If any damage is found the shims will require replacement.

WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited Warranty period this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
FRONT BRAKE PAD SET R&R	A511-186	0.5	QAU-26
OR			
BOTH FRONT BRAKE ROTORS RESURFACE ON VEHICLE	A515-186	1.0	

NOTE: SOA635318 is Warranty part number for **K0777YA010** Disc Brake Simgrease 1 per job.

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.