

TECHNICAL UPDATE: TIGER SCREEN CRACKS

A technical update has been released to cover potential screen cracks around fixing points in Tiger 850 Sport, Tiger 900, & Tiger 1200 models.

Models affected: Tiger 850 Sport, Tiger 900 and Tiger 1200 models

VIN range: ALL

What is the nature of concern? The screen may develop cracks around the fixing points.

How will this concern be found? Customers may report this to dealers, or it may be found upon inspection.

What is the impact to the customer? Customer’s perceived quality of their Triumph motorcycle may be reduced.

What is Triumph doing? Triumph has carried out an investigation into this concern and has found that over-tightening of the fixings is the causal factor.

What do I need to do? Dealers are requested to ensure that they fit the screens to the specified torque to avoid over-tightening, and that a suitable torque wrench must be used.

Tiger 1200 Fixings	1Nm
Tiger 850 Sport & 900 Fixings	3Nm

Warranty Claims information: Warranty claims will be rejected