

# Technical Service Bulletin

Mazda North American Operations  
Irvine, CA 92618-2922



<b>Subject:</b>  OPENING SEQUENCE OF INSTRUMENT CLUSTER DOES NOT DISPLAY AFTER IG-ON	<b>Bulletin No.:</b> 09-003/24
	<b>Last Issued :</b> 08/28/2024

## BULLETIN NOTES

This bulletin supersedes the previously issued bulletin(s) listed below. The changes are noted in Red text.

Previous TSBs:	Date(s) Issued:
09-003/24	01/10/24

## APPLICABLE MODEL(S)/VINS

- 2024 CX-30 (Mexico built) vehicles with VINs lower than 3MV DM\*\*\*\* \*\* 631099 (Produced before Nov. 17, 2023)
- 2024 Mazda3 (Japan built) vehicles with VINs lower than JM1 BP\*\*\*\* \*\* 707902 (Produced before Nov. 17, 2023)
- 2024 Mazda3 (Mexico built) vehicles with VINs lower than 3MZ BP\*\*\*\* \*\* 408726 (Produced before Nov. 17, 2023)

## DESCRIPTION

This TSB is no longer valid and has been superseded by SPECIAL SERVICE PROGRAM - SSPD7 - CX-30 (DM) AND MAZDA3 (BP) BODY CONTROL MODULE (BCM) AND VEHICLE CONTROL MODULE (VCM) SOFTWARE CONCERN.

## REPAIR PROCEDURE

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.