



SSM 52829 2021-2024 Bronco - Window Rattle From The Front Doors Over Bumps

Some 2021-2024 Bronco vehicles may exhibit a rattle from the front windows with the windows placed in the partially down position and driving over rough roads and/or bumps. This condition is currently under investigation and repairs and/or component replacement is not expected to reduce the rattle. Inform customers that they can continue to drive the vehicle and that engineering is currently developing a solution which will be available in Q3 2025. Monitor OASIS and schedule a follow up appointment with the customer when the fix becomes available. If the customer is nearing the expiration of their warranty coverage, see Section 1.3.09 in the Warranty and Policy Manual for information about delays in repairs.