

Product Notice

Date: August 8, 2024

Contact Number: 734-384-7898

Contact Name(s): Tenneco / DRiV Warranty



Products

Part Number(s): EV801132

Product Name: MOOG Tie Rod

Packaging Label Date Codes Affected: All date codes as described below:
From 1051188 to 1054212; (1, 4 = year, 188, 212 = calendar day of the year)
From 1511188 to 1514212; (1, 4 = year, 188, 212 = calendar day of the year)
From 6111188 to 6114212; (1, 4 = year, 188, 212 = calendar day of the year)

Reason / Process for Return

- DRiV has determined that these parts do not meet engineering specifications.
- 1. Please scrap all inventory of part number EV801132 with affected packaging dates codes as described above. Use the affidavit form included.
 - 2. Email a copy of the completed affidavit to warranty@driv.com, referencing RGA #30510 in the subject line.
 - 3. Credit will be issued to your account upon receipt of affidavit form.
 - 4. Reorder replacement product, as required.

If you have any questions, please call 734-384-7898 and speak with a Warranty CSR.

Visual Aid

Label E



Packaging Label Date Code:
From 6111188 to 6114212
(1,4 = year, 188,212 = calendar day of the year)

Packaging Label Date Code:
From 1051188 to 1054212
(1,4 = year, 188,212 = calendar day of the year)

Packaging Label Date Code:
From 1511188 to 1514212
(1,4 = year, 188,212 = calendar day of the year)

TRC/RGA

Customer Ref #: _____

Customer Name :_____

Customer Acct #: _____

DC Location and #:_____

BRAND NAME _____

Product has been:

- ☐ Destroyed in field (if under 60 units)
- ☐ Shipped to: _____ for destruction
(if over 60 units) (include all contact information, including phone number)

Provide a final inventory list of the product destroyed – part number and quantity.

Destruction took place on ____/____/2024

At

The individuals signing on behalf of the Customer and DRiV below represents that the information in this form is accurate under penalty of perjury. Both the Customer and the individual signing on behalf of the Customer will be liable for any damages incurred by DRiV, directly or indirectly, as a result of any inaccuracy supplied in this form.

Signatures required: must be signed by DRiV personnel and customer

DRiV Signature

Customer Signature

DRiV Printed Name/Title

Customer Printed Name/Title

Date _____

Date _____