



Technical Service Bulletin

GROUP	NUMBER
CAMPAIGN	24-01-067G
DATE	MODEL(S)
AUGUST 2024	GV70 (JK1A) GV70 ELECTRIFIED (JK1A EV)

SUBJECT: FLOOR CONSOLE UPPER COVER DELAMINATION INSPECT & REPLACE (SERVICE CAMPAIGN T44G)

* IMPORTANT

Retailers must perform this service campaign on all affected vehicles prior to retail delivery to a guest and whenever an affected vehicle is in the shop for any maintenance or repair.

Access the "Vehicle Information" screen via WebDCS to identify open campaigns.

Description: Certain 2024MY GV70 (JK1A) and GV70 Electrified (JK1A EV) vehicles may exhibit delamination of the upper cover on the floor console assembly. Follow the procedure in this bulletin to inspect and, if necessary, replace the floor console assembly.



Applicable Vehicles (Certain):


- 2024MY GV70 (JK1A) produced from 05/10/2023 - 12/08/2023
- 2024MY GV70 Electrified (JK1A EV) produced from 05/22/2023 - 12/11/2023

NOTICE

To avoid any potential damage to Genesis EVs, this service campaign can only be performed by EV certified Genesis retailers for GV70 Electrified vehicles.

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

Parts Information:

Model	Part Name	Part Number	Color	Description	Figure
GV70 Electrified (JK1A EV)		84600-IT560GLWQH	Glacier White	Heat Control+USB	
		84600-IT560N9BQH	Black Mono	Heat Control+USB	
		84600-IT620GLWQH	Glacier White	Heat Control+Seat SW+USB	
		84600-IT620N9BQH	Black Mono	Heat Control+Seat SW+USB	
GV70 (JK1A)	Console Assy - Floor	84600-IY190VNBQH	Vanilla Beige	Tray+USB	
		84600-IY190NNBQH	Obsidian Black	Tray+USB	
		84600-IY240NS7QH	Obsidian Black	Tray+USB+115V	
		84600-IY240RE1QH	Sevilla Red	Tray+USB+115V	
		84600-IY240UBLQH	Ultramarine Blue	Tray+USB+115V	
		84600-IY970NS7QH	Obsidian Black	Tray+USB+115V (NFC)	
		84600-IY970RE1QH	Sevilla Red	Tray+USB+115V (NFC)	
		84600-IY970UBLQH	Ultramarine Blue	Tray+USB+115V (NFC)	
		84600-IY970VN3QH	Vanilla Beige + Obsidian Black	Tray+USB+115V (NFC)	
		84600-IYAA0NS7QH	Obsidian Black	Heat Control+Seat SW+USB+115V	
		84600-IYAA0RE1QH	Sevilla Red	Heat Control+Seat SW+USB+115V	
		84600-IYAA0UBLQH	Ultramarine Blue	Heat Control+Seat SW+USB+115V	
		84600-IYAA0VN3QH	Vanilla Beige + Obsidian Black	Heat Control+Seat SW+USB+115V	
		84600-IY990NS7QH	Obsidian Black	Heat Control+USB+115V	
		84600-IY990RE1QH	Sevilla Red	Heat Control+USB+115V	
		84600-IY990UBLQH	Ultramarine Blue	Heat Control+USB+115V	
		84600-IY240NNBQH	Obsidian Black	Tray+USB+115V	
		84600-IY240OWNQH	Havana Brown	Tray+USB+115V	
		84600-IY240UGDQH	Velvet Burgundy	Tray+USB+115V	
		84600-IY240VNBQH	Vanilla Beige	Tray+USB+115V	

Warranty Information:

Model	Op. Code	Operation	Op. Time	Causal Part	Nature Code	Cause Code
GV70 Electrified (JK1A EV)	30DA28R0	Inspection of Floor Console Upper Cover	0.2 M/H	84600-IT560GLWQH	A35	ZZ4
GV70 (JK1A)	30DA28R1			84600-IY190VNBQH		
GV70 Electrified (JK1A EV)	30DA28R2	Inspection & Replacement of Floor Console Assembly	0.6 M/H	84600-IT560GLWQH		
GV70 (JK1A)	30DA28R3			84600-IY190VNBQH		

NOTE 1: Submit claim on Claim Entry Screen as “Campaign” type.

NOTE 2: If a part is found in need of replacement while performing this campaign and the affected part is still under warranty, submit a separate claim using the same repair order. If the affected part is out of warranty, submit a Prior Approval request for goodwill consideration prior to performing the work.

NOTE 3: This TSB includes Repair validation photos. Op times include VIN, Mileage and Repair validation photos as outlined in the Digital Documentation Policy.

NOTE 4: The incident parts are subject to callback through the normal Warranty Technical Center (WTC) parts return process. **Claim is subject to debit if the part is not returned.**

Service Procedure:

STUI



This TSB includes Repair validation photos. Refer to the latest Warranty Digital Documentation Policy for requirements.

Floor Console Upper Cover Inspection

1. Inspect the upper cover of the floor console for signs of delamination.
 - 1a. **GOOD:** The compartment should open freely with no interference.



STUI



Using STUI, take a photo of the floor console assembly with the last 6 digits of the VIN and the date of inspection on a piece of paper.

Upload the photo to STUI.

Inspection and service campaign is now complete.



- 1b. **NOT GOOD:** Delamination affects appearance and may hinder compartment opening.

Proceed to “Floor Console Replacement”.



Floor Console Replacement

1.

STUI



Using STUI, take a photo of the delamination on the floor console assembly with the last 6 digits of the VIN and the date of repair on a piece of paper.

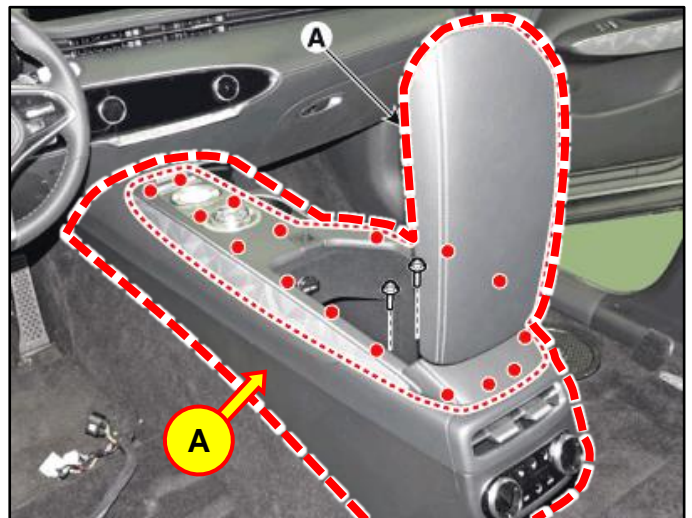
Upload the photo to STUI.



2. Replace the floor console assembly (A).

Refer to Shop Manual:

- **Body (Interior and Exterior) > Floor Console > Floor Console Assembly > Replacement or Removal and Installation**



3. Reinstall all components in reverse order of disassembly.

4. The procedure is now complete.