



## **SSM 52796 2022-2023 F-150 - Equipped With 8 Inch IPC Display (Minor Feature Code HKRAC) And SYNC Without Navigation (Minor Feature Code HKCAA) - Intermittent Delayed/Inaccurate Compass Heading In The IPC**

Some 2022-2023 F-150 vehicles equipped with minor feature codes HKRAC (8 inch instrument panel cluster (IPC) screen) and HKCAA (SYNC without navigation) may exhibit an intermittent delayed and/or inaccurate compass heading in the IPC. To confirm a vehicle is built with minor feature codes HKRAC and HKCAA, review the build information by double-clicking the vehicle identification number in the upper left-hand corner in the Professional Technician System (PTS). This may be due to the software level in the instrument panel cluster (IPC). This condition does not affect vehicle durability and no additional diagnosis or service is required for this condition at this time. Inform customers that they can continue to drive the vehicle and engineering is currently working on a solution for this condition that is expected in Q4 2024. Replacement or reprogramming of the IPC will not resolve this condition. Monitor OASIS for additional information and schedule service appointments for customers once the repair becomes available.