



Service Bulletin

Bulletin No.: 24-NA-152
Date: August, 2024

INFORMATION

Subject: Information on Intellibeam Inop, Auto High Beam Headlamps, Side Blind Zone Inop, and/or Side Object Detection Inop

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 2500/3500 HD	2024	2025	-	-	All	All
GMC	Sierra 2500/3500 HD						

Involved Region or Country	North America, Middle East, Israel, Australia/New Zealand
Condition	Some customers may comment on that the Intellibeam (auto high beams) do not work properly. Customer may also notice that the side blind zone/side object detection is not working and there is no message on the DIC indicating this.
Cause	The Intellibeam system uses the Side Blind Zone Alert (SBZA) sensors to dim the headlamps for traffic approaching from the rear. Not all SBZA issues will give a message to the customer on the DIC. Trucks that have had the bed removed for a service body will have this concern because there is not a place to mount the sensors. Intellibeam will also be disabled if the fog lamps are turned on.
Correction	Check for DTCs or communication issues with the SBZA module. Correct any SBZA issues then recheck for the proper operation of the Intellibeam system.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping

dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Version	1
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