

**SIM 01 04 24**

**SELECTOR LEVER MAGNETIC
SHIFT INTERLOCK REPAIR KIT LTD
WTY EXT 10 YR/120,000 MLS**

SIB 01 04 24

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2024-08-12

This Service Information bulletin (Revision 01) supersedes SI M01 04 24 **dated July 2024**

What's New:

- The Model Information has been corrected.
- The Situation and the Claim Information sections have been updated.

MODEL

E-Series	Model Year	Model Description	Production Dates	Option
F54	2016 to 2017	Cooper Clubman	September 25, 2015 to April 29, 2017	0205 or 02TB
F54	2016 to 2017	Cooper S Clubman	September 10, 2015 to April 29, 2017	
F54	2017	Cooper Clubman ALL4	June 20, 2016 to April 29, 2017	
F54	2017	Cooper S Clubman ALL4	February 23, 2016 to April 29, 2017	
F54	2017	John Cooper Works Clubman ALL4	October 18, 2016 to April 28, 2017	
F55	2015 to 2017	Cooper Hardtop 4 Door	August 12, 2014 to April 29, 2017	
F55	2015 to 2017	Cooper S Hardtop 4 door	August 11, 2014 to April 29, 2017	
F56	2014 to 2017	Cooper Hardtop 2 Door	January 04, 2014 to April 28, 2017	
F56	2014 to 2017	Cooper S Hardtop 2 door	January 06, 2014 to April 29, 2017	
F56	2015 to 2017	John Cooper Works Hardtop 2 door	February 12, 2015 to April 28, 2017	
F57	2016 to 2017	Cooper Convertible	October 30, 2015 to April 29, 2017	
F57	2016 to 2017	Cooper S Convertible	October 22, 2015 to April 29, 2017	
F57	2017	John Cooper Works Convertible	March 03, 2016 to April 20, 2017	
F60	2017	Cooper Countryman	November 17, 2016 to April 29, 2017	
F60	2017	Cooper S Countryman	November 23, 2016 to April 29, 2017	
F60	2017	Cooper Countryman ALL4	November 15, 2016 to April 29, 2017	
F60	2017	Cooper S Countryman ALL4	October 04, 2016 to April 29, 2017	
F60	2018	Cooper SE Countryman ALL4 (PHEV)	March 09, 2017 to April 28, 2017	
F60	2018	John Cooper Works Countryman ALL4	February 13, 2017 to April 26, 2017	

Note: The information above is for informational purposes only, it is not the only deciding factor.

Eligible Vehicles

To assist you in identifying those vehicles that have this component and issue-specific extended limited warranty coverage, in the VIN-specific DCSnet Warranty Vehicle Inquiry Vehicle Comment will show below:

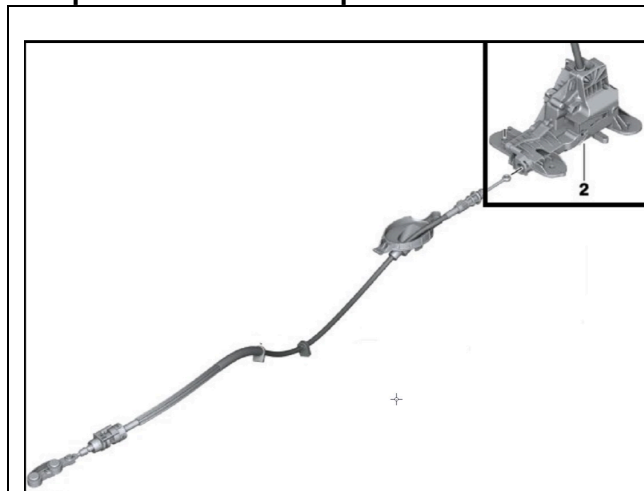
SI M01 04 24 (RC 25 16 90 01 00): For this vehicle, the automatic transmission limited warranty for the vehicle Selector Lever Magnetic Shift Interlock Mechanism (Gearshift lug assembly portion) has been extended to 10 years/120,000 miles, as determined by the vehicle's original in-service date, when a gearshift lug repair kit installation procedure is required to be performed to address a displayed Check Control message (CCM) that states P not engaged - secure vehicle with parking brake against rolling away (Mailing July 2024).

Note: Before performing a repair and submitting a claim, first confirm that the vehicle has the above Notice of Limited Warranty Extension in the DCSnet Warranty Inquiry Vehicle Comments section.

If you have Extended Limited Warranty (ELW) eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

SITUATION

Component and Issue-Specific Extended Limited Warranty (ELW)



For the eligible vehicles listed above, the limited warranty for the vehicle's Selector Lever Magnetic Shift Interlock Mechanism (Gearshift lug assembly portion) has been extended to:

- **10 years/120,000 miles as determined by the vehicle's original in-service date,**

When a gearshift lug repair kit (item # 2) installation procedure is required to be performed to address a displayed Check Control message (CCM) that states: "P not engaged - secure vehicle with parking brake against rolling away."

This component and issue-specific limited warranty extension applies to defects in materials or workmanship.

This coverage applies to the specific vehicle (VIN), the remaining portion of the ELW is transferrable to each subsequent owner, and it is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the MINI New Passenger Car Limited Warranty.

Note: This bulletin is notice of a limited warranty extension. This is NOT a notice of a Recall or Service Action.

There is no immediate repair required unless the MINI vehicle is currently experiencing this problem.

Customer Notification Letter

Even though this is NOT a Recall, MINI USA is sending VIN-specific customer notification letters.

CAUSE

Over time, the automatic transmission's selector lever's "position detection return spring" may fail. Should this occur, after the automatic transmission's selector lever is put into the park position, the following Check Control message (CCM) will display:

- "P not engaged - secure vehicle with parking brake against rolling away."

The parking lock will be engaged in the transmission, the vehicle is secured against rolling away.

Additionally, the vehicle will generate and store in the memory the following fault:

- 420106 - Shiftlock solenoid: Selector lever erroneously not disabled in P

CORRECTION

Follow the instructions in the PROCEDURE section.

PROCEDURE

If a vehicle listed above arrives at your dealer with the issue described in this Service Information Bulletin above, read out the fault memory and perform the:

- ABL-DIT-AT2460_GSWAH_AW01 test module.

The path to manually select this ABL is "Functions / Drive / Transmission control / Selector lever."

After completing this diagnosis test module, as confirmed, or as instructed, perform the applicable selector lever interlock (magnet shift lock) gearshift lug repair kit procedure.

Other automatic transmission selector lever issues and related repairs (including the cable portion of the assembly) are not covered under this ELW coverage, please review for other coverage that may apply.

PARTS INFORMATION

To determine the part number(s) that applies to the specific vehicle being repaired, enter the VIN/chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

Part Number	Description	Quantity
25 16 5 B3A F06	Gearshift lug (repair kit), Steptronic	1
Or:		
25 16 5 B3A F09	Gearshift lug (repair kit), Steptronic (F60)	1

Only order these **parts in the quantities needed** to address customers' vehicles that have confirmed failures.

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalogue, or other approved MINI resources, according to the respective vehicle type. Invoiced these items separately under the Repair Code below.

CLAIM INFORMATION

For eligible US-specification MINI vehicles that are registered and operated in the United States (including Puerto Rico), this component and issue-specific extended limited warranty coverage for defects in material and workmanship applies to qualifying repairs performed by authorized MINI dealers.

This coverage applies to the specified vehicle, is transferrable to the next owner(s), and is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the MINI New Passenger Car Limited Warranty.

The existing limited warranty coverage for the whole vehicle and other components has not changed.

This coverage applies to the specific vehicle (VIN), the remaining portion of the ELW is transferrable to each subsequent owner, and it is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the MINI New Passenger Car Limited Warranty.

For the issue described in this bulletin, the selector lever interlock (magnet shift lock) gearshift lug is then covered by the remaining portion of the extended limited warranty coverage period.

Non-Qualifying Repairs

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage, other unrelated issues, and/or that are due to outside influences are not covered by this extended limited warranty. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine MINI parts and/or used MINI passenger car parts.

Qualifying Repairs – Claim Submission

Repair Code:	2516900100	F5x F60 US gearshift mechanism automatic transmission
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Obtain the flat rate unit (FRU) allowances for the following that applies:

Labor Operation	Description	Labor Allowance
00 00 006	Carrying out vehicle test (Main work)	As applicable
Or:		
00 00 556	Carrying out vehicle test (Plus work)	As applicable
And:		
61 21 528	Supporting voltage of the vehicle electrical system / recharging vehicle battery	As applicable
And, as needed:		
61 00 006*	Carrying out vehicle diagnosis, ABL (Work time)	WT FRU
Or		
00 58 500*	Diagnosis Worktime Flat Rate (See below)	2 FRU
And:		
25 16 520	Replacing the gearshift lug (repair kit) without the gear selector cable (Associated work, after vehicle diagnosis)	As applicable

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006, or exclude (including 61 21 528) when the Vehicle Test is included in another repair.

Work time labor operation codes 61 00 006 and 00 58 500 are not considered Main labor operations.

*Based on which one applies to your dealer, please refer to **SI M01 01 20** or **M01 04 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your dealer performed, unless otherwise required by State law.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

Previous Customer-Pay Repairs – Limited Warranty Extension Reimbursement

MINI USA, a division of BMW of North America, LLC (MINI USA) will provide reimbursement for qualifying customer-pay repairs that were performed on an eligible vehicle **prior** to the release of this component and issue-specific limited warranty extension.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the MINI New Passenger Car Limited Warranty for Passenger Cars and Light Trucks.

Repairs That Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage, other unrelated issues, and/or that are due to outside influences are not covered by this extended limited warranty. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine MINI parts and/or used MINI passenger car parts.

Requesting Reimbursement for a Previous Repair That Qualifies

For a customer to request reimbursement for a qualifying customer-pay repair performed either by an authorized MINI dealer or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request online at www.MINI-RP.com under the following reference:

- M-ELWR SL Interlock 10Y120M

Reimbursement Request Procedure

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair.

The letter also includes alternative methods to request reimbursement, either through the mail or by fax as described below:

MINI Customer Reimbursement Center
Attention: M-ELWR SL Interlock 10Y120M
P.O. Box 54067
Hurst, Texas 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf M010424 Attach 1 Sample Cust Letter.pdf](#)



47911 HAYLARD DRIVE
STE. 200
PLYMOUTH, MI 48170
DO NOT MAIL REPAIR ORDERS TO THIS ADDRESS



071284-T34-P1-010432

Sample



Sample

Sample



June 2024

This **“Important Limited Warranty Information,”** effective with the date listed above, applies to the MINI model with the Vehicle Identification Number (VIN) of **WMWLN5C57GA123456**.

Dear MINI Owner/Lessee:

MINI USA, a division of BMW of North America, LLC (“MINI USA”) is committed to delivering the best product satisfaction to our customers, towards that end, MINI is extending the limited warranty coverage for the automatic transmission’s:

- **Selector Lever Magnetic Shift Interlock Mechanism** on the above-referenced vehicle to:
- **10 years/120,000 miles, as determined from your vehicle’s original in-service date**, when a repair kit installation procedure is required to be performed to address the issue described below.

This component issue and repair-specific extended limited warranty (ELW) applies to defects in materials and/or workmanship. This coverage is subject to the same vehicle eligibility requirements and limitations that apply to the MINI New Passenger Car Warranty.

This is not a notice of a Recall or Service Action. This is a notice of a “component issue and repair-specific extended limited warranty.”

The automatic transmission’s selector lever “position detection” mechanism return spring may fail. If this situation occurs, a Check Control message (CCM) stating: “P not engaged - secure vehicle with parking brake against rolling away” displays after the automatic transmission’s selector lever is placed into park. However, the “parking lock” function will still engage, securing the vehicle against rolling.

If your vehicle is experiencing the “specific situation” described above, please contact your authorized MINI dealer to schedule an appointment to have the issue with your vehicle diagnosed.

After the MINI dealer confirms that the affected component requiring repair in your vehicle corresponds to this component issue and repair-specific extended limited warranty coverage, and your vehicle qualifies, the authorized MINI dealer will perform the applicable “selector lever mechanism” repair free of charge.

Company
MINI USA
A division of BMW
of North America, LLC

Mailing Address
PO Box 1227
Westwood NJ 07675-1227

Website
www.miniusa.com

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage, other unrelated issues, and/or that are due to outside influences are not covered by this extended limited warranty. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine MINI parts and/or used MINI passenger car parts.

MINI USA will also reimburse “qualifying customer-pay repairs” performed **prior** to the release of this component issue and repair-specific extended limited warranty, as described in this letter.

Our product’s integrity is essential to MINI’s success, and your trust. We are determined to exceed those expectations and hope this warranty extension will further enhance your ownership experience.

Sincerely,

MINI USA, a division of BMW of North America, LLC



MINI Selector Lever Magnetic Shift Interlock Mechanism (ELW)

Previous Customer-Pay Repair – Required Documentation Checklist

VIN: WMWLN5C57GA123456

Reimbursement for a qualifying customer pay repair is available to the MINI Owner/Lessee who incurred the expense. The questions below will assist you in reviewing your repair order/invoice documentation. When all your responses below are “Yes,” and after completing the Checklist, proceed to page three (3) for further instructions.

Repair Questions	Responses	
Was the vehicle’s selector lever assembly replaced or repaired to the address the specific “position detection” mechanism-related issue described in this letter?	Yes, next	No
Did you pay for this repair?	Yes, next	No
Based on your vehicle’s in-service date (age), and mileage when the repair was performed, was the vehicle still within 10 years (120 Mths)/120,000 miles?	Within 10/120, Yes, next	No
Did the repair facility’s diagnosis confirm this component failed for the specified issue? (It did not fail due to another, or outside issue with your vehicle)	Yes, to the Checklist	No

When a Repair Question’s results with a “No” response, no further action is required.

Required Repair Order (RO) or Invoice Documentation – Checklist (Responses = Yes)

For a previous repair reimbursement request, please include a copy of your completed page 2 document (one per repair/request) together with legible copies (either a scan, photo, PDF, and/or screenshots) of the following documentation with your name, address, and your preferred contact telephone number(s) and email address(es).

This document must include the following information:

- Customer name and address
- Vehicle Identification Number (“VIN”)
- The date of repair
- The mileage when the repair was performed
- Itemized list of labor charges for all repairs* including diagnosis
- Itemized list of parts (Part numbers), including any miscellaneous items, billed for all repairs*

(*) For repair orders containing multiple repair line items, reimbursement consideration will only be given to those line-item expenses that are directly related to the specific repair that is now covered by this component-specific extended limited warranty.

Required Proof of Payment Documentation

Please provide a copy of at least one of the following items as valid proof of payment:

- Repair order (RO)/invoice stamped and dated as “PAID”
- Cancelled check
- Signed credit/debit card receipt
- Credit/debit card statement

MINI USA, a division of BMW of North America, LLC (“MINI USA”) reserves the right to review and adjust/reduce the amount that will be reimbursed based on what is normally recognized as customary, fair, and reasonable, to diagnose, perform a repair, or replace a component (including the applicable and scope of replacement parts, and related materials) to address an operational issue with the vehicle.

Except for reasonable account number protection measures, illegible, altered/modified, incomplete and/or non-authentic repair order/invoice documentation will not be accepted.



MINI Selector Lever Magnetic Shift Interlock Mechanism ELW**Previous Customer-Pay Repair - Reimbursement Request**

VIN: WMWLN5C57GA123456

For the MINI model with the Vehicle Identification Number (VIN) listed in this letter, MINI USA, a division BMW of North America, LLC ("MINI USA") will reimburse "qualifying customer-pay repairs" that were performed **prior** to the release of this component issue and repair-specific extended limited warranty.

Customer-pay repairs are subject to the same vehicle and coverage eligibility requirements and limitations that apply to the MINI New Passenger Car Limited Warranty.

Repairs that Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage, other unrelated issues, and/or that are due to outside influences are not covered by this extended limited warranty. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine MINI parts and/or used MINI passenger car parts.

Requesting Reimbursement

To request reimbursement for a qualifying customer pay repair performed either by an authorized MNI dealer or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request online at www.MINI-RP.com under the following reference:

- M-ELWR SL Interlock 10Y120M

Reimbursement Request Procedures

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair (Completed letter page two (2), and the other required documentation).

The alternative method to request reimbursement, either by mail, or by fax, is described below:

MINI Customer Reimbursement Center
Attention: M-ELWR SL Interlock 10Y120M
P.O. Box 54067
Hurst, TX 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

