



SIB 12 11 21

2024-08-16

## SERVICE ACTION: PROGRAMMING CONTROL UNITS (EME)

This Service Information Bulletin (Revision 1) replaces SI B12 11 21 dated November 4, 2021.

## What's New:

- Situation wording corrected
- Procedure updated
- Claim Information updated

THIS REPAIR IS MOBILE FRIENDLY

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

**MODEL**

| E-Series | Model Description                                 |
|----------|---------------------------------------------------|
| G30      | 530e Sedan Plug-in Hybrid Electric Vehicle (PHEV) |

**AFFECTED VEHICLES**

Vehicles which require this Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

**SITUATION**

When the vehicle is started, a Check Control (CC) message such as "Battery not being charged, stop carefully. Have the vehicle checked immediately at the nearest BMW service center" may appear.

The software repair per the Procedure has no influence on emissions and consumption.

**CAUSE**

EME (electrical machine electronics) Software.

**CORRECTION**

Program the vehicle.

**PROCEDURE**

Determine what is the vehicle's current I-level by either using AIR or the Aftersales Workplace (AWP) application.

If the vehicle is currently below the minimum I-level, program the complete vehicle with ISTA 4.29.3x (I-Level S15A-21-03-560 / S18A-20-11-542) or higher.

Note that ISTA will automatically reprogram and code all programmable control modules that do not have the latest software.

**Always connect a BMW-approved battery charger/power supply (SI B04 23 10) when performing programming.**

For information on programming and coding with ISTA, refer to CenterNet / TIS / Technical Documentation / Programming and Diagnostics / Programming Documentation.

## CLAIM INFORMATION

During this workshop visit, the affected vehicle may also show one or more programming and encoding Technical Campaign repairs open, the programming and encoding procedure may only be invoiced one time.

Select one of these open Technical Campaigns to perform and submit for updating the vehicle to the required I-level or higher.

Please be sure to also perform any additional before and/or after work (including attaching labels) as required by the open campaigns on the vehicle. Close any other open programming and encoding Campaign repairs as outlined in the corresponding Service Information Bulletin.

As determined by the above, reimbursement for this Service Action will be via normal claim entry utilizing the work package information below that applies.

|                     |                   |                                                 |
|---------------------|-------------------|-------------------------------------------------|
| <b>Repair Code:</b> | <b>0012680500</b> | <b>G30 PHEV Programming control units (EME)</b> |
|---------------------|-------------------|-------------------------------------------------|

**Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop**

| Work Pkg | Labor Operation | Description (Plus work)                                                                                                                                                                                                                                     | Labor Allowance |
|----------|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| # 1      | 00 71 741       | Programming and encoding the vehicle control units (includes providing support voltage for the vehicle electrical system and performing a vehicle test)                                                                                                     | 8 FRU           |
| Or:      |                 |                                                                                                                                                                                                                                                             |                 |
| # 2      | 00 71 742       | Programming and encoding the vehicle control units was performed in conjunction with <b>another campaign/repair prior to or during this workshop visit</b> (vehicle is already at the specified Target integration level or higher, no repair is necessary) | 1 FRU           |

Or:

**The vehicle arrives at your center and this Service Action shows open (No other Main work will be performed or claimed during this workshop visit)**

| Work Pkg | Labor Operation | Description (Main work)                                                                                                                                                                                                                           | Labor Allowance |
|----------|-----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| # 3      | 00 71 223       | Programming and encoding the vehicle control units (includes providing support voltage for the vehicle electrical system and performing a vehicle test)                                                                                           | 10 FRU          |
| Or:      |                 |                                                                                                                                                                                                                                                   |                 |
| # 4      | 00 71 224       | Programming and encoding the vehicle control units was performed in conjunction with <b>another campaign/repair prior to this workshop visit</b> (vehicle is already at the specified Target integration level or higher, no repair is necessary) | 1 FRU           |

Only one of the flat rate labor operation codes listed above can be used for claim submission/reimbursement purposes. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

### Claim Repair Comments

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Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B12 11 21 WP 1), unless otherwise required by State law.

Otherwise, the BMW software solution is then covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program; claim described below.

### **Programming and Encoding the Vehicle Control Units (RO and Claim Comments Required)**

The programming procedure automatically reprograms and encodes all vehicle control modules which do not have the latest software I-level. If one or more control module failures occur during this programming procedure:

- Please claim this consequential control module related IRAP recovery procedure (when applicable as required)/repair work under the repair code listed in this bulletin with the applicable AIR labor operations.

Please explain this additional work (The why and the what) on the repair order and in the claim comments section

For control module failures that occurred prior to performing this programming procedure:

- When covered under an applicable limited warranty, claim the applicable test plan and the corresponding control module-related repair work using the applicable repair code and labor operations in AIR (including diagnosis).

Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for claiming your diagnosis work time, job/repair work time (WT), RO/Claim WT and/or repair explanation procedures, unless otherwise required by State law.

### **QUESTIONS REGARDING THIS BULLETIN**

|                     |                                                                                                                                                                                                                   |
|---------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Technical inquiries | Submit feedback at the top of this bulletin                                                                                                                                                                       |
| Warranty inquiries  | Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections |
| Parts inquiries     | Submit an IDS ticket to the Parts Department                                                                                                                                                                      |

