



Service Bulletin

Bulletin No.: 24-NA-055

Date: August, 2024

TECHNICAL

Subject: Removable Sky Panel Creak Pop Snap Noise, Hot Interior Temps

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
GMC	Hummer EV Pickup	2023	2024				
	Hummer EV SUV	2024	2024				

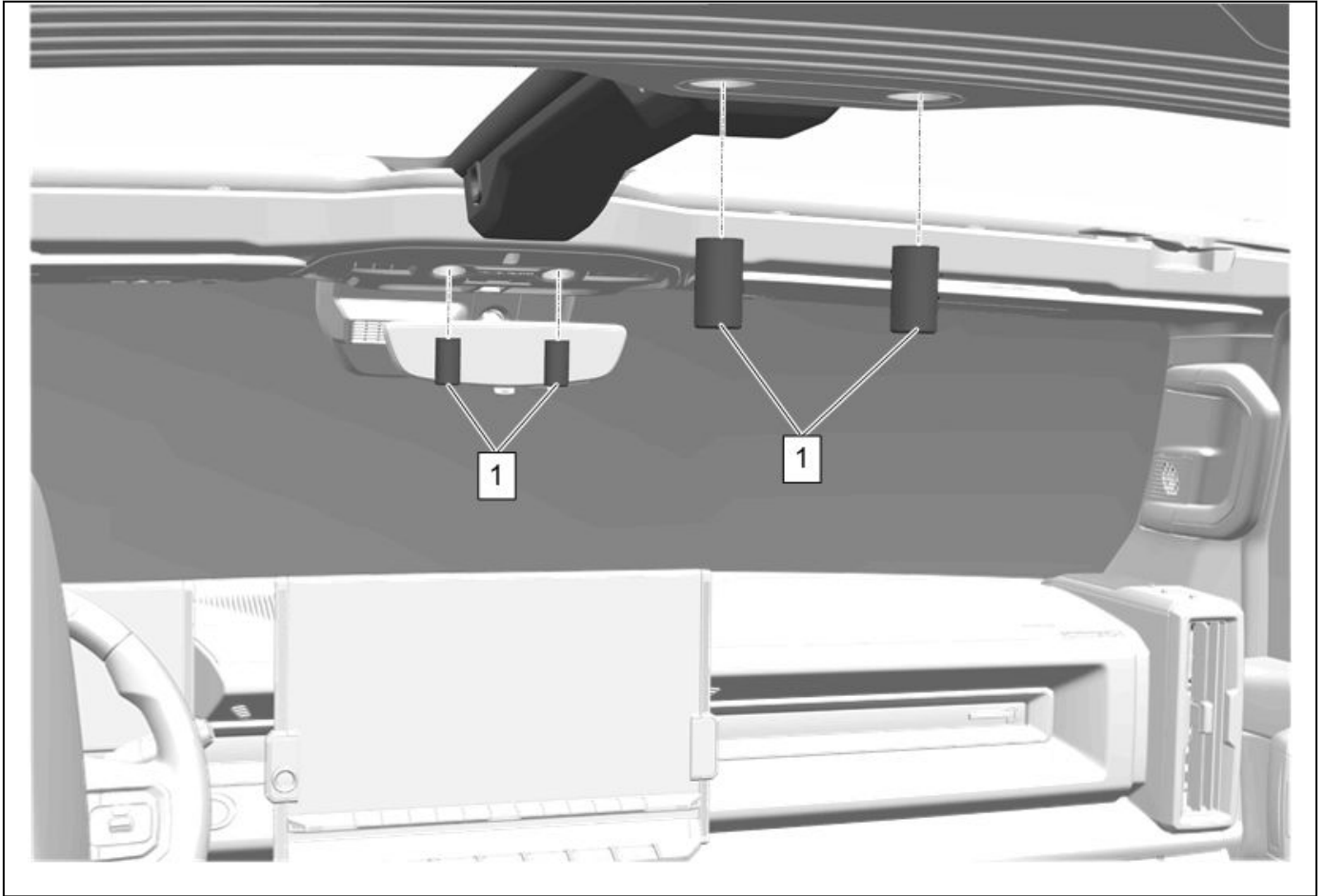
Involved Region or Country	North America
Additional Options (RPOs)	
Condition	Some customers may comment on a noise coming from the removable sky panels when driving on bumpy or rough roads. The noise is usually described as a rattle, click, or snap noise that can be worse when the interior is hot due to high sun loads and high ambient temperatures. Note: The I-Bar may have initially been installed backwards, verify if the I-Bars need to be rotated and installed properly.
Cause	The cause of the condition may be due to excessive clearance between the center roof lift off panel insert housing and the center roof lift off panel.
Correction	Install washers underneath the I-Bar pocket receivers and verify I-Bars are seated in the correct position.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

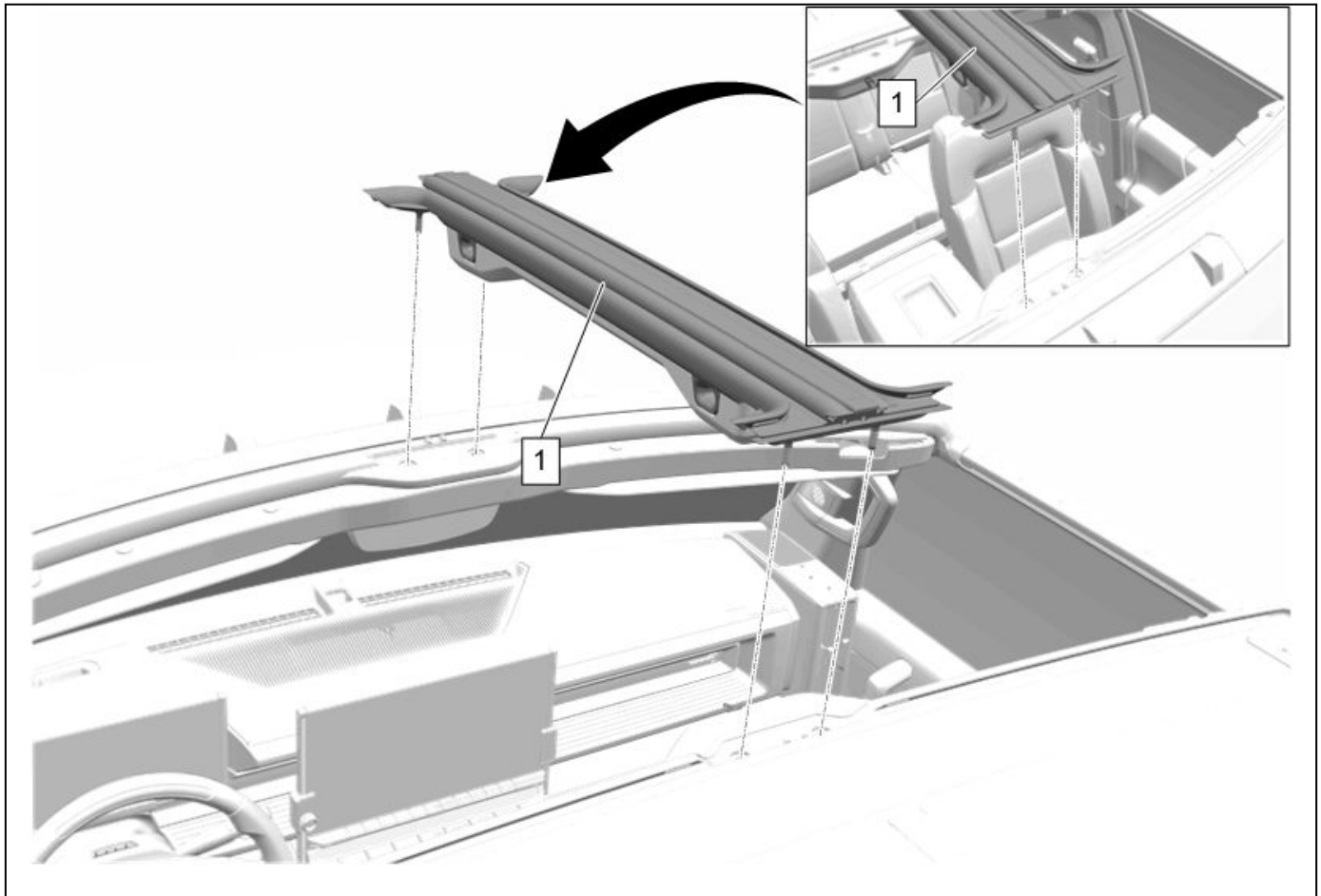
Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training. Begin by removing all 4 sky panels, set aside in a safe location.

Front I-Bar Washer Installation



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1. Remove the four nuts (1) from the Front I-Bar.



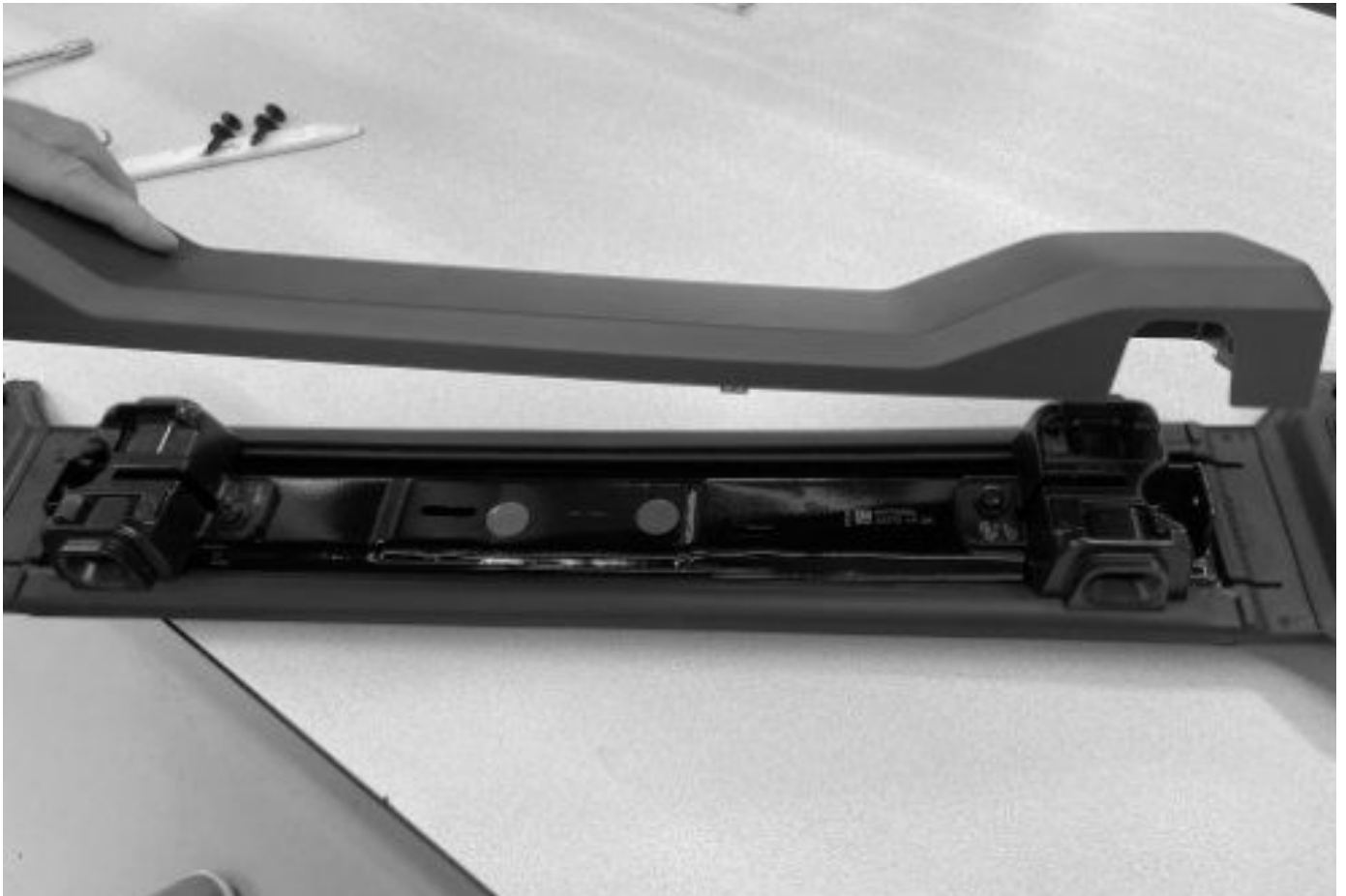
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2. Remove the Front I-Bar (1).

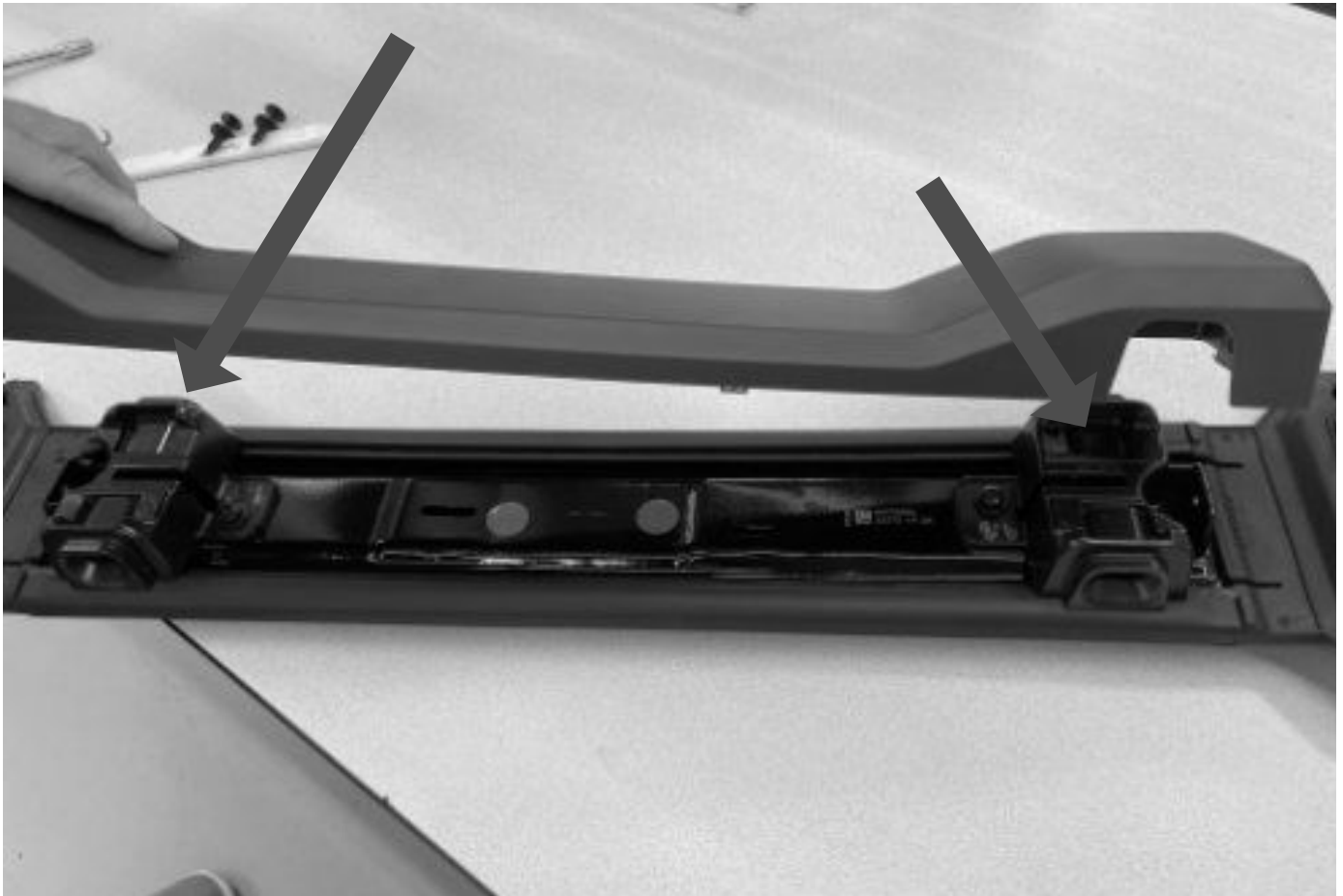
Note: Be careful not to damage the weather—strip cover around the panel when removing the panel.

3. Place the I-Bar on a protected secure table with the interior side facing up.

4. Remove the two trim panel push-pin retainers and remove the I-Bar panel cover.

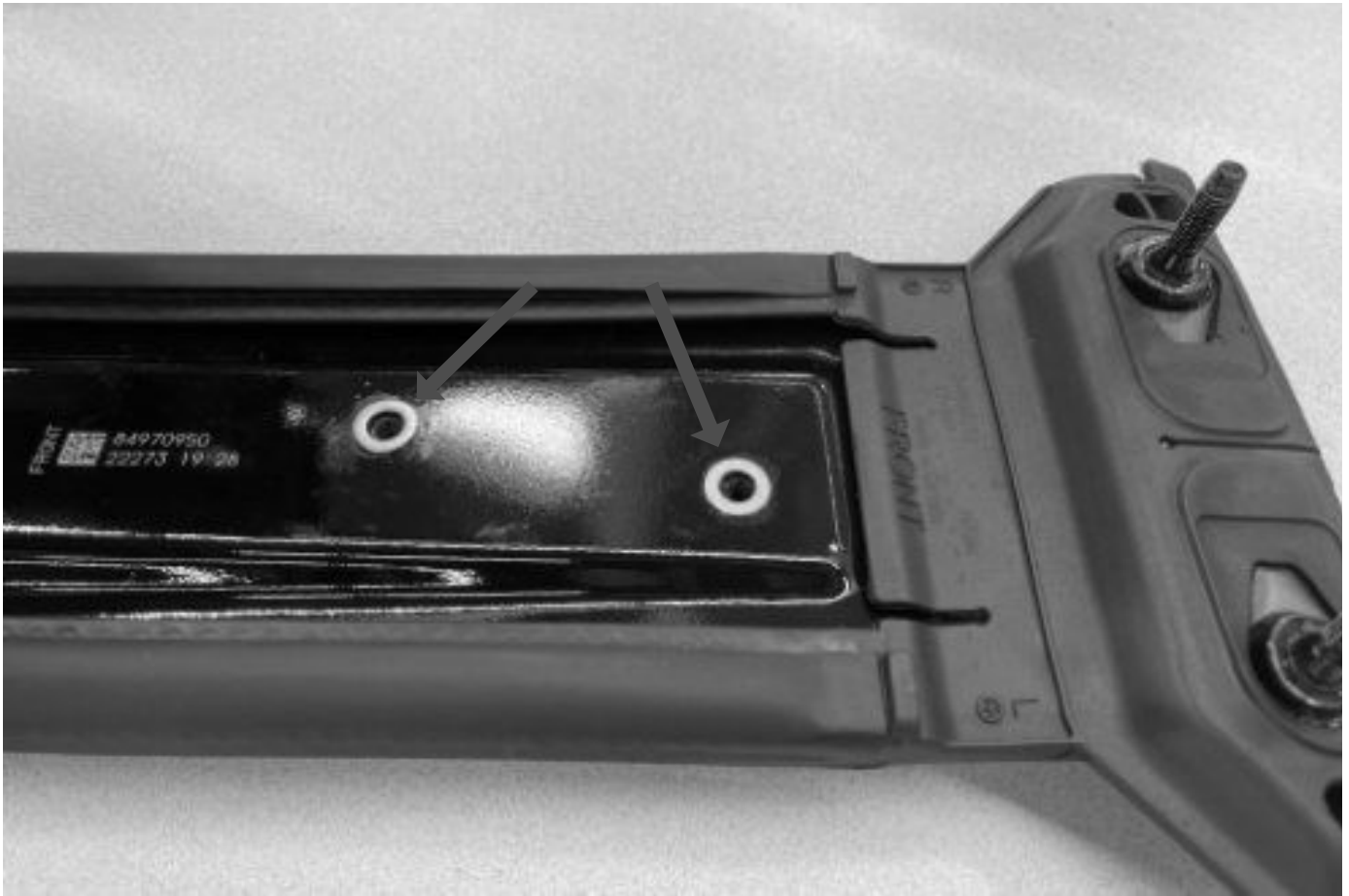


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5. Unscrew the I-Bar pocket receivers from the I-bar.



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6. Place a washer at each of the four bolt holes underneath the pocket receivers.
7. Reinstall the pocket receivers, torque to 9 nm.
8. Reattach the trim cover and push-pin fasteners. Reinstall the front I-Bar in the correct orientation.



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The Center Roof Lift Off Panel is labelled Front, ensure it's properly aligned when reattaching.

Important: Ensure the weather-strip is secured and properly sealed.

- Example of an unseated weather-strip. If the weather-strip is left unseated, it can cause water leaks into the vehicle.



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- Example of the proper weather-strip seal.
9. Use soapy water to clean the weather strips and then apply a very light application of AC Delco Super Lube to the weather strips.
 10. Reattach the front sky panels.

Rear I-Bar Inspection

Before proceeding, inspect the rear I-Bar for proper orientation on MY2024 vehicles ONLY.



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FRONT should point towards the front of the vehicle. If the rear I-Bar is reversed, follow SI DOC ID 5835570 to remove and re-install the rear I-Bar.

Rear I-Bar Washer Installation

Note: The rear I-Bar does not need to be removed for this portion of the repair.

1. Remove the rear I-Bar trim panel by pulling down on the panel to disengage the retainers.



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2. Remove both I-Bar pocket receivers.



3. Place a washer at each of the four bolt holes underneath the pocket receivers.
4. Reinstall the receivers to the I-Bar, torque to 9nm.
5. Reattach the rear I-Bar trim cover.
6. Use soapy water to clean the weather strips and then apply a very light application of AC Delco Super Lube to the weather strips.

Reinstall the rear sky panels.

Parts Information

Causal Part	Description	Part Number	Qty
X	Washer	11505463	8
X	Super Lube	12346241 (U.S.) 10953474 (Canada)	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

6425404

Labor Operation	Description	Labor Time
*6086098	Adding Eight Washers to Front and Rear Center Roof Lift Off Panel	0.3 hr
Add	Rotate Rear I-Bar to correct position	0.5 hr
Add	Test drive vehicle	0.3 hr

*This is a unique Labor Operation for Bulletin use only.

Version	4
Modified	Released March 18, 2024 Revised March 27, 2024 – Revised Labor Operation Revised July 19, 2024 – Added Rear I-Bar Inspection and photo. Revised August 08, 2024 – Added note to Condition, additional information to Correction and included add times under the Labor Operation.

