



STAR ONLINE PUBLICATION



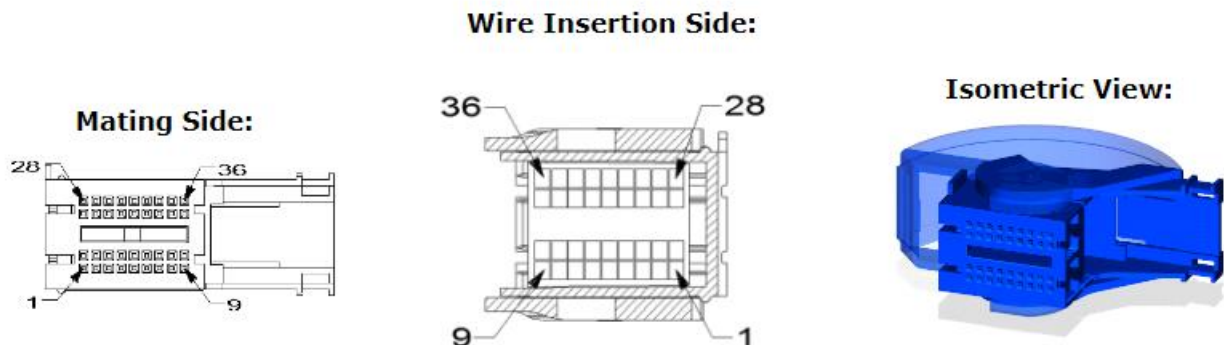
Case Number: S2424000005

Release Date: August 2024

Symptom/Vehicle Issue: AC Is Inoperative

Customer Complaint/Technician Observation: Customer indicates that the AC is INOP or intermittently INOP. Further investigation shows that DTC's B1058 - Recirculation door Control-Circuit Short to Ground or Open and B11C2 - Front Mode Door 1 Control-Circuit Open may be present.

Discussion: Inspect HVAC Module Connector C1 D3828 to be fully seated and that the locking tab is fully locked. If the connector is fully seated and latched, remove the connector and ensure that pin 2 A231 is not pushed out and locked into place.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.