



## STAR ONLINE PUBLICATION



**Case Number:** S2424000006

**Release Date:** August 2024

**Symptom/Vehicle Issue:** Drivers Side Left Rear Floor Ducts No Air Flow

**Customer Complaint/Technician Observation:** Customer indicates that the driver side rear floor ducts have low or no air flow.

**Discussion:** Upon further inspection determine if the body harness is out of position and routed in front of the rear duct blocking air flow. Locate the body harness and reposition the harness away from the front of the duct outlet to allow for proper air flow.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**