

Radio reception interference

Topic number	LI82.60-P-078155
Version	1
Function group	82.60 - Radio, audio, video systems
Date	8/6/24
Validity	All model series with NTG7 Star3 and Gen20x.i2
Reason for change	

Complaint

Radio reception interference and the following DTCs are displayed in the A26/17 - MBUX multimedia system control unit as "active and stored":

- B19B313 - Antenna 1 open load
- B19B413 - Antenna 2 open load
- B19B513 - Antenna 3 open load
- B19B613 - Antenna 4 open load

Cause

Antenna amplifier

Remedy

Replace the antenna amplifier.

Symptoms	
Communication/information > Entertainment > Radio > Poor reception	
Communication/information > Entertainment > Radio > Cuts out intermittently	
Communication/information > Entertainment > Radio > Malfunction	
Communication/information > Entertainment > Radio > Bad sound quality	
Control unit/fault code	
Control unit	Fault text
A26/17 - MBUX multimedia system + Instrument cluster (Head unit) (CIVIC174M)	B19B613 - Antenna 4 has a malfunction. There is an open circuit.
	B19B513 - Antenna 3 has a malfunction. There is an open circuit.
	B19B413 - Antenna 2 has a malfunction. There is an open circuit.
	B19B313 - Antenna 1 has a malfunction. There is an open circuit.

XENTRY Tips

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			8210NEM	Please refer to this document in the warranty claim