



STAR ONLINE PUBLICATION



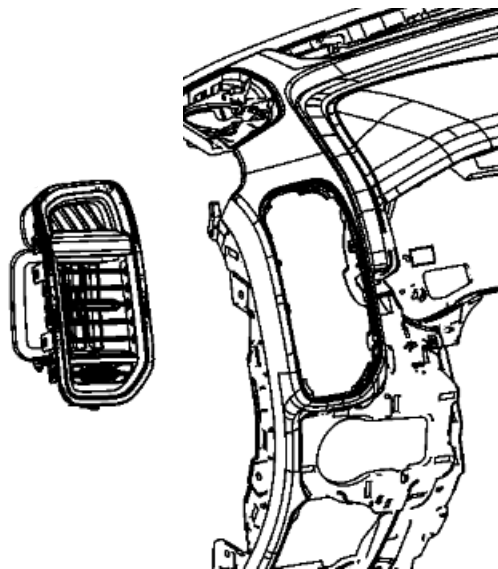
Case Number: S2424000007

Release Date: August 2024

Symptom/Vehicle Issue: Driver Side Air Vent No Air Flow

Customer Complaint/Technician Observation: Customer indicates that the driver side air vent has little to no air flow with the blower on.

Discussion: Upon further inspection it was found that the dash harness is out of position behind the dash, the harness is routed between the duct and the driver side vent blocking air flow. Remove the vent from the dash, reroute the harness back into proper positioning and reinstall the vent.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.