

MBUX: Tablet in rear passenger compartment (A105/6
- CCRAD167) with code 447 - may not show the cor-
rect screen during start up or the tablet will not connect

Topic number	LI82.85-P-078328
Version	1
Function group	82.85 - Navigation and Communication systems
Date	8/22/24
Validity	167 Maybach with code PMA and 447
Reason for change	

Complaint

During boot up of the rear tablet the incorrect splash screen may be shown or the tablet is not able to connect to the vehicle. Fault code P164456 An incorrect variant coding or configuration was detected. An incorrect or incompatible configuration was detected may be stored.

Cause

Previous SCN code for the tablet cradle A105/6 - Electric controller unit for tablet cradle (TAS)

Remedy

Perform SCN coding for the tablet cradle A105/6 - Electric controller unit for tablet cradle (TAS) to resolve the concern.

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms
Communication/information > Entertainment > Rear entertainment > Control > Remote control nonfunctional
Communication/information > Entertainment > Rear entertainment > Screen/display > Miscellaneous
Communication/information > Entertainment > Overall system/system error > System operable/Display faulty

Control unit/fault code	
Control unit	Fault text
A105/6 - Electric controller unit for tablet cradle (TAS) (CCRAD167)	P164456 - An incorrect variant coding or configuration was detected. An incorrect or incompatible configuration was detected.

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			820FB52	Please use this damage code for the warranty claim