

## Wireless Apple Carplay cannot be started

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Topic number	LI82.70-P-075186
Version	2
Function group	82.70 - Telephone, Voice-control-system(VCS)
Date	8/12/24
Validity	Model Series 206, 223, 232, and 297
Reason for change	software available

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### Complaint

Customer states that wireless Apple Carplay does not initiate at start-up. The MBUX Display states "Apple Carplay could not be started. Your device has been connected as a bluetooth phone"

### Cause

Previous MBUX Multimedia System (A26/17) software

### Remedy

Update the MBUX Multimedia System (A26/17) software to version E330.x or newer.

<b>Symptoms</b>
Communication/information > Communication > Mobile phone > Bluetooth > Bluetooth HeadUnit > Authorizing fault

<b>Operation numbers/damage codes</b>				
Op. no.	Operation text	Time	Damage code	Note