



Bulletin No.: PIC6561

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Preliminary Information

PIC6561 Service Drivers Assist message U3000 SYM49 setting in the K180 Drivers Monitoring Control Module

Models

Brand: Cadillac Lyriq **Model:** Lyriq **Model Years:** 2023 - 2024 **VIN:** All **Engine:** All **Transmissions:** All

Involved Region or Country	Europe
Additional Options (RPO)	ULM without UKL/UKO - (Lane Active Safety - Keep Assist, Hands Free Following)
Condition	<p>A customer may comment of a "Service Drivers Assist" message, upon inspection DTC U3000 SYM49 setting Current or History may be found in the K180 Drivers Monitoring System Module (DMSM) with no other camera or coax DTC's setting and the DTC will not clear.</p> <p>Note: If you experience a Service Drivers Assist" message that does not have the DTC above, refer to normal SI diagnosis.</p>
Cause	Possible B292 Drivers Monitoring Camera fault.

Correction:

If you experience the concern with the DTC listed above, please perform the following procedure:

- 1) Flash the K180 Drivers Monitoring System Module with the latest software
- 2) Remove the 10A F29 DA fuse from the X51A Instrument Panel right hand fuse box that supplies power to the K180 Drivers Monitoring System Module (DMSM) for 10 Minutes.
- 3) Re-install Fuse and clear all DTC's.
- 4) Put the vehicle in Propulsion mode and make sure there is no longer U3000 SYM 49 setting as current.
- 5) Shut vehicle off for 2 Minutes and then put vehicle in Propulsion mode again and make sure the U3000 SYM 49 did not return.

6) repeat step 5 three more times.

7) If no messages or DTC return, verify Super cruise operation and release vehicle.

8) If the U3000 SYM 49 DTC return, Replace the B292 Drivers Monitoring Camera.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2887788	Remove fuse F29 for K180 Driver Monitoring System Module	.8 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	06/27/2024 Created on.

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