



Bulletin No.: PIT6189

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Preliminary Information

PIT6189 HUMMER EV Supercruise Will Drop Out After Driving 30-60 Seconds

Models

Brand:	Model:	Model Years:	VIN: from to		Engine:	Transmissions:
GMC	HUMMER EV	2022 - 2024	All	All	All	All
GMC	HUMMER EV SUV	2024	All	All	All	All

Involved Region or Country	North America
Condition	Some customers may state that their Supercruise will drop out every 30-60 seconds. They can re-enable the Supercruise, and it will go another 30-60 seconds and continue to drop out. This may continue the entire ignition/drive cycle.
Cause	Software Anomaly

Correction:

Engineering is working on a fix.

There has been a temporary work around that may be performed to temporary correct this issue until the engineering fix becomes available.

Please follow steps below:

- 1) Remove the 10A F24DRA fuse from the F51R right hand fuse block .
- 2) Start the vehicle and allow the vehicle to idle for 1 hr. SEE NOTE BELOW.

Note: This vehicle is equipped with an auto shut down mode. If the vehicle is left in run mode with the vehicle parked, it will automatically shut off in 30 minutes depending on if the remote key fob is left in the vehicle. You can disable this feature for one key cycle by holding the start/stop button for 10 seconds longer, when starting the vehicle, until a message appears on the DIC that reads " Auto Shutdown Off". The truck will run until you manually shut it off.

3) Turn Off Vehicle.

4) Re-install the 10A F24DRA fuse and clear all DTCs.

5) Test Drive. If the concern is still there, attempt above again for 1 more hour ONLY. the entire validation period is 2 hours so if the first hour it is not corrected it needs another hour.


Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2887738	Pull fuse and reset FCM for Supercruise dropout	0.7 Hr.

Version History

Version	1
Modified	06/21/2024 - Created on.

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