



## **SSM 52774 2020-2024 Escape/Explorer, 2021-2024 F-150, 2022-2024 Maverick And 2024 Nautilus - FHEV - Low Voltage Cable Connection Issue With The High Voltage Battery Rescue Charger**

Some 2020-2024 Escape/Explorer, 2021-2024 F-150, 2022-2024 Maverick and 2024 Nautilus vehicles equipped with a full hybrid electric vehicle (FHEV) powertrain may exhibit a cable connection error screen from the Midtronics xRC-3363 High Voltage Battery Rescue Charger. The xRC-3363 will prompt the technician to verify the low voltage connections when no actual fault is present. This may be due to the software level of the Midtronics xRC-3363 High Voltage Battery Rescue Charger. To correct this condition, update the Midtronics xRC-3363 High Voltage Battery Rescue Charger to the latest software level by navigating to the Main Menu > Settings > About (i) then selecting the download button in the bottom right corner of the tool's screen.