



**Bulletin No.:** PIC6556A

**Published date:** N/A

## Preliminary Information

### PIC6556A Diagnostic Tip - B1DD0 SYM57 Setting in the Image Processing Module.

#### Models

<b>Brand:</b>	<b>Model:</b>	<b>Model Years:</b>	<b>VIN: from to</b>	<b>Engine:</b>	<b>Transmissions:</b>
Cadillac	Lyriq	2023 - 2024	All	All All	All
Cadillac	CT5	2025	All	All All	All
Chevrolet	Equinox EV	2024	All	All All	All
Chevrolet	Silverado EV RST	2024	All	All All	All
Chevrolet	Traverse (New Model)	2024	All	All LK0	All
GMC	Acadia	2024	All	All All	All

<b>Involved Region or Country</b>	<b>North America</b>
<b>Additional Options (RPO)</b>	<b>UKL - (LANE ACTIVE SAFETY-KEEP ASSIST, HANDS FREE LANE FOLLOWING)</b>
<b>Condition</b>	<b>It may be found that B1DD0 SYM57 is set in the Image Processing Control module current with no other camera or coax DTC's setting and the DTC will not clear.</b>
<b>Cause</b>	<b>Possible Drivers Monitoring Camera fault.</b>

#### Correction:

Perform key cycle, verify B1DD0 SYM57 goes to history status, if so, check if Super Cruise works, If yes, return the vehicle to the customer.

If B1DD0 SYM57 remains current with no other DTC's, perform the following:

Update Modules per [PIT6065](#), recheck for B1DD0 SYM57.

If still current, disconnect the Image Processing Module for 30 minutes, reconnect and perform Serial Data Authentication (SDAC), Clear DTC's with SPS2, if B1DD0 SYM57 is still set current perform the following:

Verify the Drivers Monitoring Camera is mounted correctly ( [PIT6059](#) ), Key off, disconnect X191C for 23 model year or X191X for 24 model year, then key on and recheck DTC's.

If B1DD0 SYM57 is now set as history, replace the B292 Drivers Monitoring Camera.

If B1DD0 SYM57 remains current, Follow normal SI diagnostics.

**Additional SI Keywords**

assist, cruise, driver, drivers, service, super, unavailable

**Version History**

<b>Version</b>	<b>2</b>
<b>Modified</b>	<b>06/07/2024 - Created on. 06/13/2024 - Updated Models</b>

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