



Bulletin No.: PIT6187

Published date: 06/12/2024

Preliminary Information

PIT6187 Black Radio Screen

Models

Brand: GMC **Model:** Acadia **Model Years:** 2024 **VIN:** All **Engine:** All **Transmissions:** All

Involved Region or Country	United States, Canada, Mexico, Middle East, Cadillac Korea (South Korea)
Additional Options (RPO)	IVE
Condition	Customers may comment that the radio display is black at times.
Cause	These may be caused from display software anomalies.

Correction:

If the display comes back on after a reboot including resetting the radio with the End Call button SWC reset or long sleep cycle, do not replace any parts.

Engineering is aware of these concerns.

If it does not come back on, continue with published Service Information diagnostics.

Once a correction is available, this PI will be updated.


Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3486128	Verify Blank Radio Display	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	06/12/2024 - Created On.

 GM Global Brands

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