



Bulletin No.: PIC6486G
Published date: 06/10/2024


Preliminary Information

PIC6486G Apple CarPlay Projection Pixilated/Blurry/Distorted - IOR Radio

Proactive

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Buick	Encore GX	2020 - 2024	All	All All	All
Chevrolet	Blazer	2022 - 2024	All	All All	All
Chevrolet	Camaro	2020 - 2024	All	All All	All
Chevrolet	Equinox	2020 - 2024	All	All All	All
Chevrolet	Malibu	2019 - 2024	All	All All	All
Chevrolet	Silverado	2020 - 2024	All	All All	All
Chevrolet	Trailblazer	2021 - 2024	All	All All	All
Chevrolet	Traverse	2020 - 2024	All	All All	All
Chevrolet	Trax	2020 - 2024	All	All All	All
GMC	Acadia	2020 - 2024	All	All All	All
GMC	Sierra	2022 - 2024	All	All All	All
GMC	Terrain	2022 - 2024	All	All All	All

Involved Region or Country	North America
Additional Options (RPO)	IOR
Condition	<p>Customers may notice at random times that their Apple CarPlay navigation apps may look distorted or not complete.</p> <p>See Photos below of potential examples but not limited to:</p> <p>Note: Has been seen with Google maps satellite view</p> 



Cause

This concern is caused by a software anomaly

Correction:

Please update radio software via USB programming to correct this concern


Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810335	Update radio software via USB programming	Use Published Labor Time
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	8
Modified	01/20/2023 - Created on. 01/23/2023 - Updated to change subject and add note. 02/08/2023 - Updated to add models. 10/26/2023 - Updated to add model year. 02/09/2024 - updated to add model year. 03/22/2024 updated to add model year. 05/09/2024 updated to add repair direction. 06/10/2024 - Updated to add labor operation number.

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