



**Bulletin No.:** PIC6555

**Published date:** 06/7/2024

## Preliminary Information

### PIC6555 Diagnostic Tip - Service Door Latch System with No Related DTCs

#### Models

<b>Brand:</b>	<b>Model:</b>	<b>Model Years:</b>	<b>VIN: from to</b>	<b>Engine:</b>	<b>Transmissions:</b>
Cadillac CT4		2020 - 2024	All All	All	All
Cadillac CT5		2020 - 2024	All All	All	All

<b>Involved Region or Country</b>	<b>North America</b>
<b>Condition</b>	<b>A Service Door Latch System message maybe found with no related DTCs setting.</b>
<b>Cause</b>	<b>Rear Door Latches out of sync.</b>

#### Correction:

##### **Reset Procedure:**

- 1. Press lock/unlock switch on drivers door, or press lock/unlock buttons on the Key Fob.**
- 2. Cycle the Child Safety Locks On and then Off.**
- 3. Open and close the rear doors.**

#### Version History

<b>Version</b>	<b>1</b>
<b>Modified</b>	<b>06/07/2023 - Created on.</b>

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