



Bulletin No.: PIT6182

Published date: N/A

Preliminary Information

PIT6182 Media Source Randomly Switching To Customers Device

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Chevrolet	Blazer EV	2024	All All	All	All
Chevrolet	Equinox EV	2024	All All	All	All
Chevrolet	Colorado	2024	All All	All	All
Chevrolet	Traverse	2024	All All	All	All
GMC	Acadia	2024	All All	All	All
GMC	Canyon	2024	All All	All	All

Involved Region or Country	North America
Additional Options (RPOs)	IVD
Condition	Some customers with Samsung devices may comment that their audio source may automatically switch to their phone without any input.
Cause	This is due to the Media Priority feature being turned on.

Correction:

Please go to **Settings>Connections>Customers device that is paired>Option button below>Media Source Priority** and select it "Off".





Version History.

Version	1
Modified	06/07/2024 - Created On.