



Bulletin No.: PIP5951A
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Preliminary Information

PIP5951A Newly Arrived Vehicle May Not Charge

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Brightdrop	Zevo 600	2023 - 2024	All All	All	All
Chevrolet	Silverado EV	2024	All All	All	All
GMC	HUMMER EV	2024	All All	All	All
GMC	HUMMER EV SUV	2024	All All	All	All

Involved Region or Country	North America
Condition	A technician may find that a vehicle that just arrived from the transport truck may not charge or will not charge past 30% on L1, L2, or DCFC.
Cause	As part of the manufacturing process a Charging Inhibit Latch and/or state of charge limit is built into the vehicle software.

Correction:

Ensure the vehicle is removed from Transport Mode and drive the vehicle 5 miles. After driving for 5 miles test to make sure the vehicle charges, if it does not than follow normal service information diagnostics.

Version History.

Version	2
Modified	11/15/2023 - Created on. 11/16/2023 - To update condition and cause.