



STAR ONLINE PUBLICATION



Case Number: S2408000092

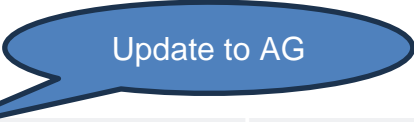
Release Date: August 2024

Symptom/Vehicle Issue: Trailer Lamp Check Function Within the Radio Does not Function

Technician Observation: The technician observes the vehicle is equipped with sales code JJ1 Trailer Light Check and when selecting the trailer light check soft button within the radio, the light check function is not responding as expected.

Discussion: Review the scan report data for the Body Control Module part number installed in the vehicle, it is best to have the BCM at a minimum software level XXXXXXXXAG for proper functionality. Update the BCM software if available or replace the BCM as needed.

BCM	Body Controller	CAN-C	68584072AF	1C6SRFHTXPN528911	1C6SRFHTXPN528911	68584071AF
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This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.