



Bulletin No.: PIT6167A
Published date: 06/20/2024

Preliminary Information

PIT6167A Super Cruise Unavailable Message

Models

| Brand: | Model: | Model Years: | VIN: from to | Engine: | Transmissions: |
|---------------|--------------------|---------------------|-------------------------|----------------|-----------------------|
| Chevrolet | Traverse (all new) | 2024 | All All All | All | All |
| GMC | Acadia | 2024 | All All All | All | All |

| | |
|-----------------------------------|---|
| Involved Region or Country | North America |
| Additional Options (RPO) | UKL- Super Cruise |
| Condition | <p>Customers may notice a Super Cruise Unavailable, Adaptive Cruise Unavailable or a Service Driver's Assist message on the DIC.</p> <p>This could happen immediately upon startup or within 30 minutes of the drive cycle .</p> <p>This issue may recover after an ignition cycle or it may not. Technician may find the following DTC's setting in the K124 Image Processing Module (IPCM), see list below.</p> |
| Cause | Software |

Correction:

Dealers are asked to verify the customers concern and wait until engineering provides a resolution.

If any of the DTCs listed below are set in history, do not replace the controller.

Advise the customer that engineering is working on a solution for this concern.

U1615 sym 00

U023B sym00

U1624 sym 00

If none of the codes listed above are set in the K124 IPCM follow normal SI diagnostics.

If any of the codes listed are set current after several ignition cycles, follow SI diagnostics.

This PI will be converted to a bulletin when a resolution becomes available.


Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation | Description | Labor Time |
|---|--|-------------------|
| 2887618 | Verify DTCs are setting in the Image Processing Module and SuperCruise is unavailable | 0.2 Hr. |
| *This is a unique Labor Operation for Bulletin use only. | | |

Version History

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|-----------------|--|
| Version | 2 |
| Modified | 05/07/2024 - Created on. 6/20/2024- Updated correction. |

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