



Bulletin No.: PIC6550A  
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# Preliminary Information

## PIC6550A Black Screen and Radio Staying On After Vehicle Off and Door is Open

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Trax	2024	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	IOR
Condition	A customer may comment that their radio display may have gone blank, or that their radio display stays on after the vehicle is shut off and the drivers door is opened.
Cause	This may be due to software anomaly.

### Correction:

Please do not replace any parts for this issue, Engineering is investigating and this PI will be updated once a repair is available

### Warranty Information

### Version History

Version	2
Modified	05/23/2024 - Updated to remove FSE and advise Engineering is investigating



GENERAL MOTORS