



# Preliminary Information

## PIT6102A IP Speaker Blown or Inoperative

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Suburban	2021 - 2023	All	All	All	All
Chevrolet	Tahoe	2021 - 2023	All	All	All	All
GMC	Yukon	2021 - 2023	All	All	All	All
GMC	Yukon XL	2021 - 2023	All	All	All	All

Involved Region or Country	GME, GMIO, GMNA, GMSA and Holden
Additional Options (RPO)	IOS, IOT, or IOK radio with UQA
Condition	Some customers may complain of their IP speaker(s) either blown or inoperative. Customer may also complain that they are unable to hear Bluetooth phone call ringing or voice call audio in vehicle
Cause	This is due to the speakers being overdriven by the amplifier and may result in a blown IP speaker.

### Correction:

Replace the blown IP speaker(s) and reprogram the amplifier.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3488038	Verify blown or inoperative IP speakers.	.2 Hr.
	Add Time for Programming	
	Audio Amplifier Reprogramming with SPS	.3 Hr.
	Use published labor time for speaker replacement	
*This is a unique Labor Operation for Bulletin use only.		

### Version History

Version	2
Modified	12/13/2023 - Created on. 05/30/2024- Updated to add condition details.



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