



Preliminary Information

PIC6553 Vibration at Idle When Stopped in Park Facing Down Hill

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Encore GX	2020 - 2025	All	All	All	CVT/6 Speed
Buick	Envista	2024 - 2025	All	All	All	CVT/6 Speed
Chevrolet	Trailblazer	2021 - 2025	All	All	All	CVT/6 Speed
Chevrolet	Trax	2024 - 2025	All	All	All	CVT/6 Speed

Involved Region or Country	North America, Israel
Additional Options (RPO)	MRG, MNH
Condition	Customer may comment that there is a vibration at an idle, when stopped in park (brake pedal released), facing down hill.
Cause	This is a known issue where the engine mount snubber contacts the housing on a steep downhill slope.

Correction:

Confirm the issue by stopping on a slope greater than 3% or 4.7 degrees, facing down hill. Shift to park and remove your foot from the brake. If parking brake is NOT applied, when the vehicle is at a stop in Drive or Park, the vibration can be duplicated after releasing brake pedal and a small amount of rolling forward, engaging the parking pawl.

***Note: The vibration is worse with A/C on.**

If the dealer is able to duplicate the issue under the conditions listed above, no further actions should be taken as this is to be considered a normal condition.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4087698	Verify vibration at idle when parked facing downhill	0.2 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	05/28/2024 - Created on.



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