



Preliminary Information

PIC6509D Eyebolt Covers Not Retaining - Missing or Eyebolt Missing at PDI

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Encore GX	2024 - 2025	All	All	All	All
Buick	Envista	2024 - 2025	All	All	All	All
Chevrolet	Trailblazer	2024 - 2025	All	All	All	All
Chevrolet	Trax	2024 - 2025	All	All	All	All

Involved Region or Country	North America
Condition	Customer or dealer will notice the tow eyebolt cover(s) may be loose or missing and/or the eyebolt is missing.

Correction:

The dealer should check this at PDI.
 If the cover is missing first check the glove box, if not there or if found damaged replace the cover.
 If loose, then reattach the cover following installation instruction in SI per vehicle.
 If the eyebolt is missing, check the right-side rear bin stowage area just inside the lift gate opening, if not found replace and stow in the foam holder under the cargo floor.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Note: Dealer will also need to submit delivery receipt number, delivery receipt date, and the damage code from the following table when submitting the claim. See the latest version of [15-00-89-002](#) for additional information.

Labor Operation	Description	Labor Time	Claim Type	Damage Code
1011700	Front Bumper Fascia Tow Eye Access Hole Cover Replacement	0.1 Hr.	ZTPT	03086
1011710	Rear Bumper Fascia Tow Eye Access Cover Replacement includes painting	0.5 Hr.	ZTPT	04086
1086748	Bumper Fascia Tow Eyebolt Replacement	0.1 Hr.	ZTPT	03086 or 04086

Version History

Version	5
Modified	06/21/2023 - Created on. 07/10/2023 - Updated to add possible location of missing part(s). 10/09/2023 - Updated models, subject, correction.

11/29/2023 - Updated to add warranty information.
05/28/2024 - Updated to add model year 2025.



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