

**Technical Service Bulletin (TSB)**  
**Thermostat Stuck Open**

<b>REFERENCE:</b>	<b>TSB:</b> 07-006-24 <b>GROUP:</b> 07 - Cooling	<b>Date:</b>	August 9, 2024	<b>REVISION:</b>	-
<b>VEHICLES AFFECTED:</b>	<b>2024 (H1) Jeep Commander</b> <b>2024 (M1) Jeep Compass</b> <b>2024 (N4) RAM Rampage</b> This bulletin applies to vehicles built on and after May 08, 2023 (MDH 0508XX) and on and before May 10, 2024 (MDH 0510XX).	<b>MARKET APPLICABILITY:</b>			
		<input type="checkbox"/> NA		<input type="checkbox"/> MEA	
		<input checked="" type="checkbox"/> SA		<input type="checkbox"/> IAP	
		<input type="checkbox"/> EE		<input type="checkbox"/> CH	
<b>CUSTOMER SYMPTOM:</b>	Customers must experience a Malfunction Indicator Lamp (MIL) illumination and the vehicle must exhibit/set the following Diagnostic Trouble Code (DTC): <ul style="list-style-type: none"> <li>• P0128-00 - Termostato Eléctrico - Racionalidade.</li> </ul> Customers may also comment on one or more of the following: <ul style="list-style-type: none"> <li>• The vehicle does not have heat inside the cabin.</li> <li>• The engine is running cold.</li> </ul>				
<b>CAUSE:</b>	Faulty thermostat				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 24-112, date of issue August 09, 2024. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

**REPAIR SUMMARY:**

This bulletin involves replacing the thermostat.

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
07-40-01-93	Thermostat - Replace (0 - Introduction)	7 - Cooling	0.9 Hrs.
Failure Code	ZZ	Service Action	

**SPARE PARTS:**

Qty	Part No.	Description	Notes
1	7096849 - SA 68723784AA - NA	Thermostat	Includes gasket
(AR)	68163849AB	Engine Coolant	

## SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	–	–

## DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

## REPAIR PROCEDURE:

1. Is this vehicle on the RSU list?
  - YES >>> Proceed to [Step 2](#).
  - NO >>> This bulletin does not apply.
2. Replace the thermostat. Refer to the detailed service procedures listed in DealerCONNECT> Service Library under: 1088C40 - Valvula termostatica - remocao/recolocacao. incluso procedimentos necessarios.

## POLICY:

Reimbursable within the provisions of the warranty.

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