



Technical Service Bulletin

GROUP ENGINE	NUMBER 24-EM-007H
DATE AUGUST 2024	MODEL(S) Santa Fe (NC)

SUBJECT: ENGINE WARRANTY EXTENSION (TXX8)

Description: The warranty coverage for engine repair or replacement related to engine noise or damage has been extended to 15 years or 150,000 miles from the date of original retail delivery or date of first use, whichever occurs first. Warranty coverage is valid for original and subsequent owners.

NOTICE

A Warranty Prior Approval (PA) must be submitted on all applicable vehicles within the extended warranty period. PA will provide detailed confirmation of engine approval or denial based on all available case details and applicability of any related terms.

- Possible PA requirements include, but are not limited to the following:
 - Photo of any external damage to the crankcase
 - Video of attempt to rotate the crankshaft with a torque wrench set to 94 lb-ft if crankshaft does not rotate.
 - Video of cylinder deactivation test if an engine noise condition is present originating from rotating assembly

Reminder: All warranty photos/videos require the VIN clearly visible in the media. Use a copy of the repair order (RO) or last 6 digits of the VIN on a piece of paper.

Applicable Vehicles (Certain):

- 2013-19MY Santa Fe / Santa Fe XL (NC) vehicles equipped with 3.3L Lambda II GDI engines

Repair Procedure: Please refer to the applicable Shop Manual for diagnostic information.

- Engine Mechanical System > General Information > Troubleshooting

Additional diagnostic and repair procedures will be made available once finalized.

Warranty Information:

- Normal warranty applies.
- Submit claim on Claim Entry Screen as “Warranty” type using normal warranty process.
- Please refer to existing LTS op codes to submit for engine repair/replacement.