



Bulletin No.: PIC6547
Published date: 05/1/2024

Preliminary Information

PIC6547 Windshield Wipers Inoperative

Proactive

Product Investigation Review Required

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Envista	2024	SOP	November 23, 2023	All	All
Chevrolet	Trax	2024	SOP	November 23, 2023	All	All

Involved Region or Country	North America and Israel
Condition	Customers may comment that the windshield wipers are inoperative but can hear the wiper motor running.
Cause	Wiper motor nut came loose from the transmission lever.

Correction:

Dealers are to inspect the windshield wiper crank lever nut for being loose (see below).



Do not re-torque the motor crank lever nut.

Dealers are to refer to SI Windshield Wiper Motor Replacement Document 6212676 and replace the wiper motor.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2071090	Windshield Wiper Motor Replacement	Use Standard Published Labor Time

Version History

Version	1
Modified	05/01/2024 - Created on.



© 2024 General Motors. All Rights Reserved.